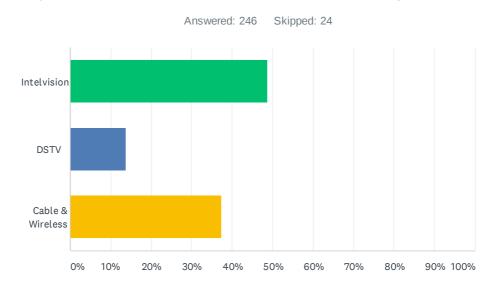
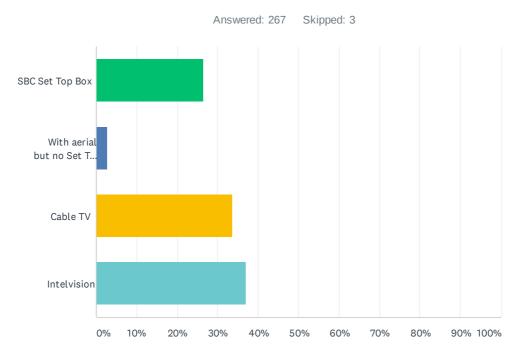


| ANSWER CHOICES | RESPONSES | |
|-------------------------|-----------|-----|
| Very Good | 14.94% | 39 |
| Good | 33.33% | 87 |
| Fair/Average | 28.74% | 75 |
| Bad | 4.21% | 11 |
| Very Bad | 9.20% | 24 |
| I do not receive SBC TV | 9.58% | 25 |
| TOTAL | | 261 |

Q2 My household is connected to the following TV services

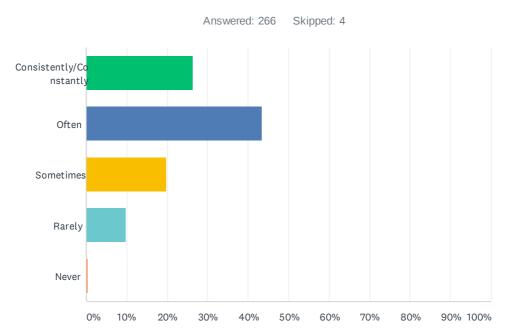


| ANSWER CHOICES | RESPONSES | |
|------------------|-----------|-----|
| Intelvision | 48.78% | 120 |
| DSTV | 13.82% | 34 |
| Cable & Wireless | 37.40% | 92 |
| TOTAL | | 246 |



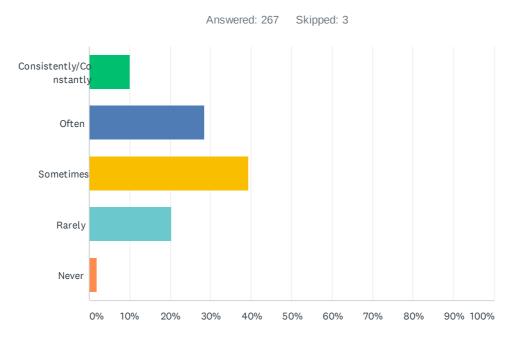
Q3 I watch SBC TV mostly via

| ANSWER CHOICES | RESPONSES | |
|--------------------------------|-----------|-----|
| SBC Set Top Box | 26.59% | 71 |
| With aerial but no Set Top Box | 2.62% | 7 |
| Cable TV | 33.71% | 90 |
| Intelvision | 37.08% | 99 |
| TOTAL | | 267 |



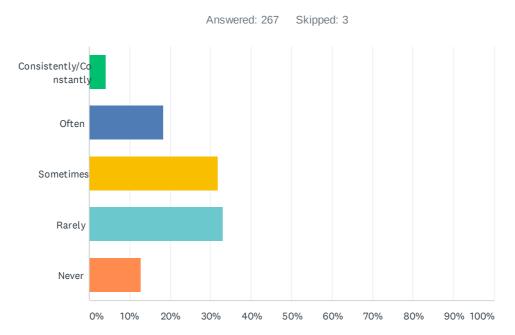
| ANSWER CHOICES | RESPONSES |
|-------------------------|------------|
| Consistently/Constantly | 26.32% 70 |
| Often | 43.61% 116 |
| Sometimes | 19.92% 53 |
| Rarely | 9.77% 26 |
| Never | 0.38% 1 |
| TOTAL | 266 |

Q4 I watch SBC1



Q5 I watch SBC2

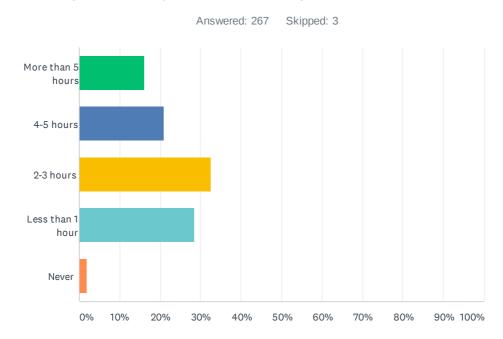
| ANSWER CHOICES | RESPONSES | |
|-------------------------|-----------|-----|
| Consistently/Constantly | 10.11% | 27 |
| Often | 28.46% | 76 |
| Sometimes | 39.33% | 105 |
| Rarely | 20.22% | 54 |
| Never | 1.87% | 5 |
| TOTAL | | 267 |



Q6 I watch SBC3

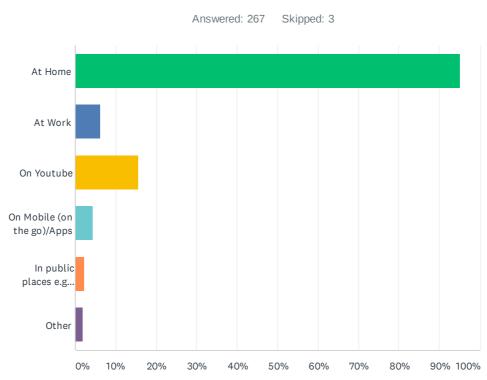
| ANSWER CHOICES | RESPONSES | |
|-------------------------|-----------|-----|
| Consistently/Constantly | 4.12% | 11 |
| Often | 18.35% | 49 |
| Sometimes | 31.84% | 85 |
| Rarely | 32.96% | 88 |
| Never | 12.73% | 34 |
| TOTAL | | 267 |

Q7 On average, in a day I watch SBC (combined SBC1,SBC2,SBC3)

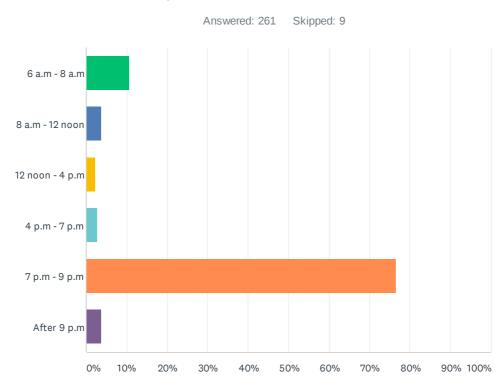


| ANSWER CHOICES | RESPONSES |
|-------------------|-----------|
| More than 5 hours | 16.10% 43 |
| 4-5 hours | 20.97% 56 |
| 2-3 hours | 32.58% 87 |
| Less than 1 hour | 28.46% 76 |
| Never | 1.87% 5 |
| TOTAL | 267 |

Q8 I watch SBC TV mostly

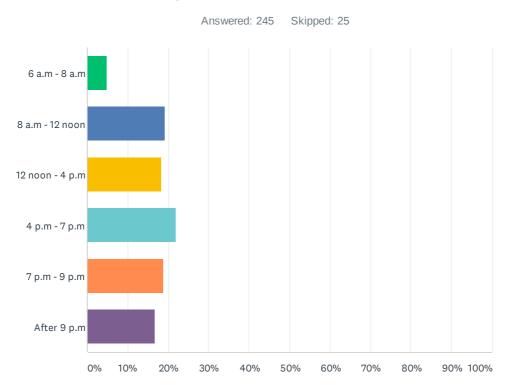


| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| At Home | 95.13% | 254 |
| At Work | 6.37% | 17 |
| On Youtube | 15.73% | 42 |
| On Mobile (on the go)/Apps | 4.49% | 12 |
| In public places e.g restaurants and supermarkets | 2.25% | 6 |
| Other | 1.87% | 5 |
| Total Respondents: 267 | | |



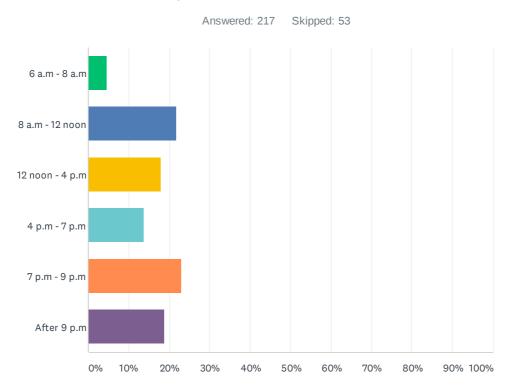
Q9 I prefer to watch SBC1 from

| ANSWER CHOICES | RESPONSES | |
|-----------------|-----------|-----|
| 6 a.m - 8 a.m | 10.73% | 28 |
| 8 a.m - 12 noon | 3.83% | 10 |
| 12 noon - 4 p.m | 2.30% | 6 |
| 4 p.m - 7 p.m | 2.68% | 7 |
| 7 p.m - 9 p.m | 76.63% | 200 |
| After 9 p.m | 3.83% | 10 |
| TOTAL | | 261 |



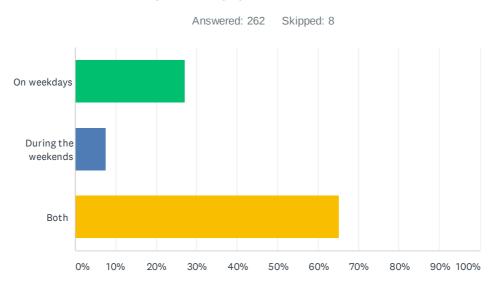
Q10 I prefer to watch SBC2 from

| ANSWER CHOICES | RESPONSES | |
|-----------------|-----------|-----|
| 6 a.m - 8 a.m | 4.90% | 12 |
| 8 a.m - 12 noon | 19.18% | 47 |
| 12 noon - 4 p.m | 18.37% | 45 |
| 4 p.m - 7 p.m | 22.04% | 54 |
| 7 p.m - 9 p.m | 18.78% | 46 |
| After 9 p.m | 16.73% | 41 |
| TOTAL | | 245 |



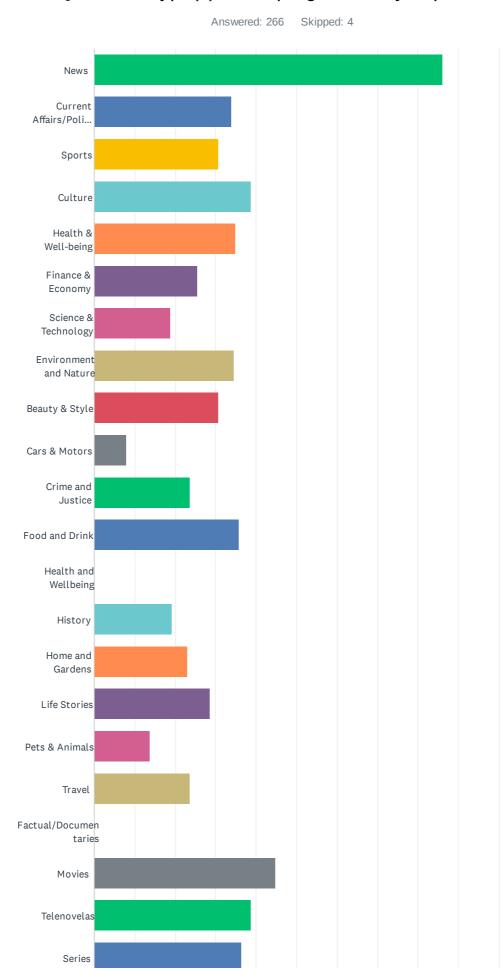
Q11 I prefer to watch SBC3 from

| ANSWER CHOICES | RESPONSES | |
|-----------------|-----------|-----|
| 6 a.m - 8 a.m | 4.61% | 10 |
| 8 a.m - 12 noon | 21.66% | 47 |
| 12 noon - 4 p.m | 17.97% | 39 |
| 4 p.m - 7 p.m | 13.82% | 30 |
| 7 p.m - 9 p.m | 23.04% | 50 |
| After 9 p.m | 18.89% | 41 |
| TOTAL | | 217 |



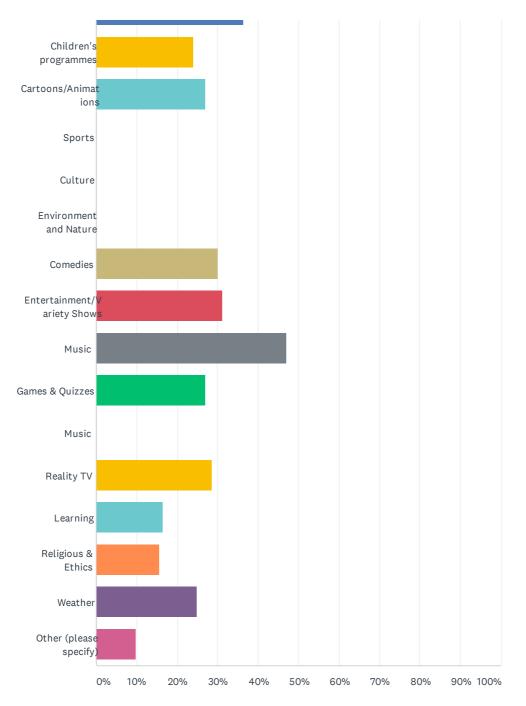
Q12 I generally prefer to watch SBC

| ANSWER CHOICES | RESPONSES | |
|---------------------|-----------|-----|
| On weekdays | 27.10% | 71 |
| During the weekends | 7.63% | 20 |
| Both | 65.27% | 171 |
| TOTAL | | 262 |



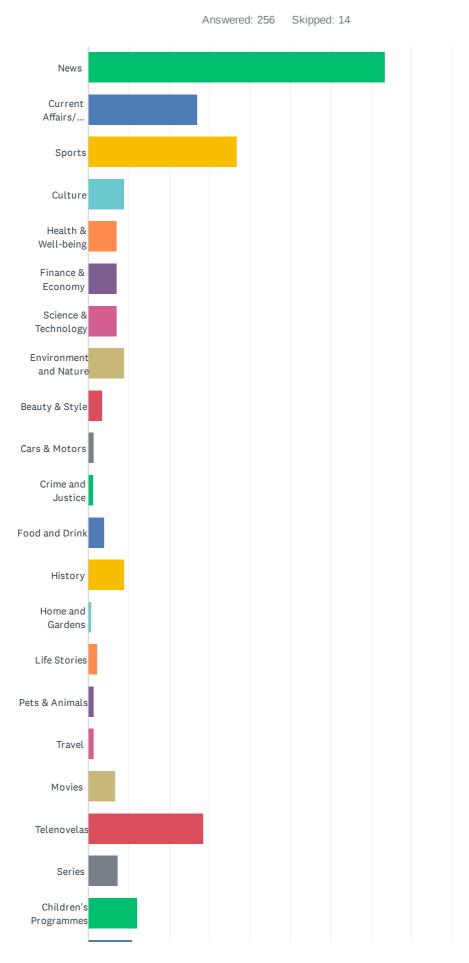
Q13 What type(s) of TV programs do you prefer?

SBC Audience Survey 2020

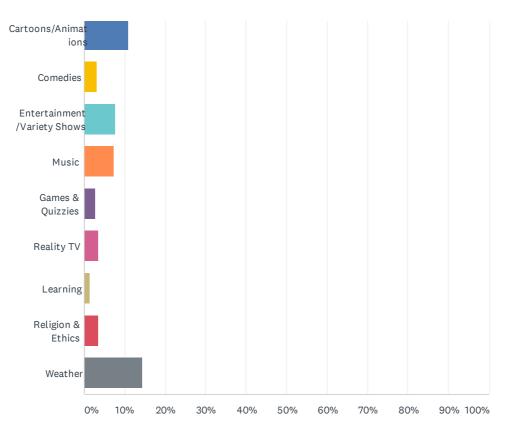


| ANSWER CHOICES | RESPONSES | | | | |
|-----------------------------|-----------|-----|--|--|--|
| News | 86.09% | 229 | | | |
| Current Affairs/Politics | 33.83% | 90 | | | |
| Sports | 30.83% | 82 | | | |
| Culture | 38.72% | 103 | | | |
| Health & Well-being | 34.96% | 93 | | | |
| Finance & Economy | 25.56% | 68 | | | |
| Science & Technology | 18.80% | 50 | | | |
| Environment and Nature | 34.59% | 92 | | | |
| Beauty & Style | 30.83% | 82 | | | |
| Cars & Motors | 7.89% | 21 | | | |
| Crime and Justice | 23.68% | 63 | | | |
| Food and Drink | 35.71% | 95 | | | |
| Health and Wellbeing | 0.00% | 0 | | | |
| History | 19.17% | 51 | | | |
| Home and Gardens | 22.93% | 61 | | | |
| Life Stories | 28.57% | 76 | | | |
| Pets & Animals | 13.91% | 37 | | | |
| Travel | 23.68% | 63 | | | |
| Factual/Documentaries | 0.00% | 0 | | | |
| Movies | 44.74% | 119 | | | |
| Telenovelas | 38.72% | 103 | | | |
| Series | 36.47% | 97 | | | |
| Children's programmes | 24.06% | 64 | | | |
| Cartoons/Animations | 27.07% | 72 | | | |
| Sports | 0.00% | 0 | | | |
| Culture | 0.00% | 0 | | | |
| Environment and Nature | 0.00% | 0 | | | |
| Comedies | 30.08% | 80 | | | |
| Entertainment/Variety Shows | 31.20% | 83 | | | |
| Music | 46.99% | 125 | | | |
| Games & Quizzes | 27.07% | 72 | | | |
| Music | 0.00% | 0 | | | |
| Reality TV | 28.57% | 76 | | | |
| Learning | 16.54% | 44 | | | |
| Religious & Ethics | 15.79% | 42 | | | |
| Weather | 24.81% | 66 | | | |
| Other (please specify) | 9.77% | 26 | | | |
| Total Respondents: 266 | | | | | |

Q14 Tick 3 Genres of Local Programmes that SBC TV are showing enough of

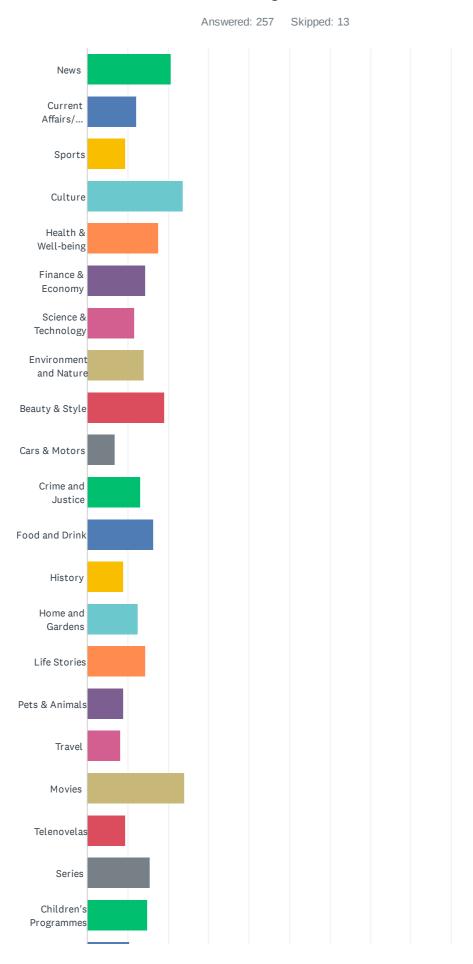


SBC Audience Survey 2020

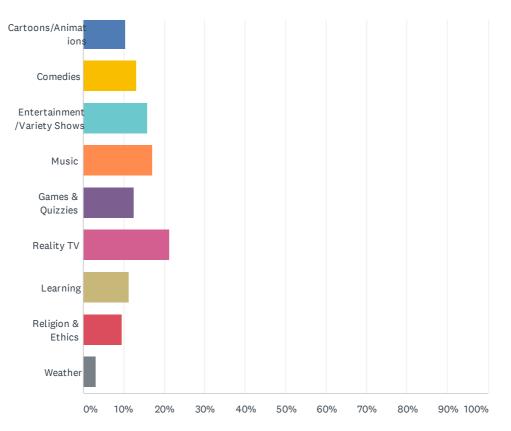


| ANSWER CHOICES | RESPONSES | |
|------------------------------|-----------|-----|
| News | 73.44% | 188 |
| Current Affairs/ Politics | 26.95% | 69 |
| Sports | 36.72% | 94 |
| Culture | 8.98% | 23 |
| Health & Well-being | 7.03% | 18 |
| Finance & Economy | 7.03% | 18 |
| Science & Technology | 7.03% | 18 |
| Environment and Nature | 8.98% | 23 |
| Beauty & Style | 3.52% | 9 |
| Cars & Motors | 1.56% | 4 |
| Crime and Justice | 1.17% | 3 |
| Food and Drink | 3.91% | 10 |
| History | 8.98% | 23 |
| Home and Gardens | 0.78% | 2 |
| Life Stories | 2.34% | 6 |
| Pets & Animals | 1.56% | 4 |
| Travel | 1.56% | 4 |
| Movies | 6.64% | 17 |
| Telenovelas | 28.52% | 73 |
| Series | 7.42% | 19 |
| Children's Programmes | 12.11% | 31 |
| Cartoons/Animations | 10.94% | 28 |
| Comedies | 3.13% | 8 |
| Entertainment /Variety Shows | 7.81% | 20 |
| Music | 7.42% | 19 |
| Games & Quizzies | 2.73% | 7 |
| Reality TV | 3.52% | 9 |
| Learning | 1.56% | 4 |
| Religion & Ethics | 3.52% | 9 |
| Weather | 14.45% | 37 |
| Total Respondents: 256 | | |
| | | |

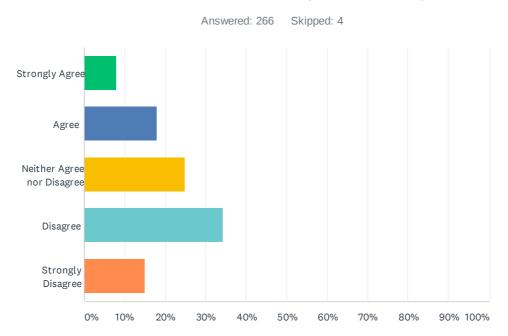
Q15 Tick 3 Genres of Local Programmes that SBC TV are NOT showing enough of



SBC Audience Survey 2020



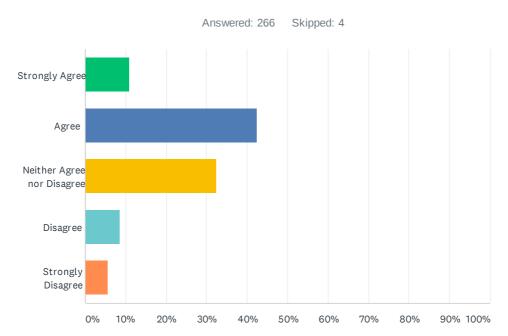
| News Current Affairs/ Politics Sports Culture Health & Well-being Finance & Economy Ecience & Technology | 20.62% 12.06% 9.34% 23.74% 17.51% 14.40% | 53 31 24 61 45 |
|--|---|----------------------------|
| Sports Culture Health & Well-being Finance & Economy | 9.34% 23.74% 17.51% | 24 61 45 |
| Culture Health & Well-being Finance & Economy | 23.74% 17.51% | 61 45 |
| Health & Well-being Finance & Economy | 17.51% | 45 |
| Finance & Economy | | |
| | 14.40% | |
| Salanaa 9 Taabhalamu | | 37 |
| Science & Technology | 11.67% | 30 |
| Environment and Nature | 14.01% | 36 |
| Beauty & Style | 19.07% | 49 |
| Cars & Motors | 7.00% | 18 |
| Crime and Justice | 13.23% | 34 |
| Food and Drink | 16.34% | 42 |
| History | 8.95% | 23 |
| Home and Gardens | 12.45% | 32 |
| ife Stories | 14.40% | 37 |
| Pets & Animals | 8.95% | 23 |
| Travel | 8.17% | 21 |
| Movies | 24.12% | 62 |
| Telenovelas | 9.34% | 24 |
| Series | 15.56% | 40 |
| Children's Programmes | 14.79% | 38 |
| Cartoons/Animations | 10.51% | 27 |
| Comedies | 13.23% | 34 |
| Entertainment /Variety Shows | 15.95% | 41 |
| Music | 17.12% | 44 |
| Games & Quizzies | 12.45% | 32 |
| Reality TV | 21.40% | 55 |
| _earning | 11.28% | 29 |
| Religion & Ethics | 9.73% | 25 |
| Weather | 3.11% | 8 |
| Total Respondents: 257 | | |



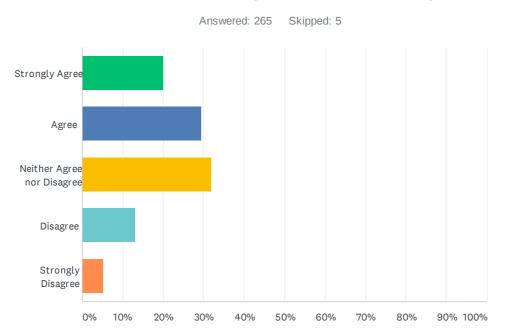
Q16 SBC TV broadcasts enough Local Programmes

| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|-----|
| Strongly Agree | 7.89% | 21 |
| Agree | 18.05% | 48 |
| Neither Agree nor Disagree | 24.81% | 66 |
| Disagree | 34.21% | 91 |
| Strongly Disagree | 15.04% | 40 |
| TOTAL | | 266 |

Q18 The Local Programmes shown on SBC TV are good and interesting to watch



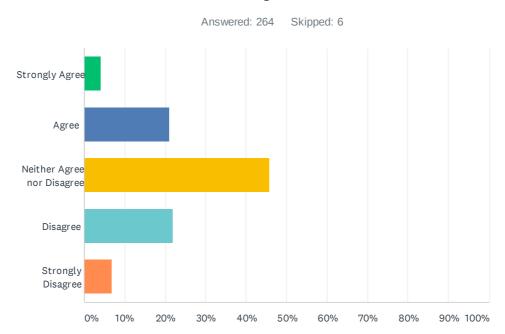
| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|-----|
| Strongly Agree | 10.90% | 29 |
| Agree | 42.48% | 113 |
| Neither Agree nor Disagree | 32.33% | 86 |
| Disagree | 8.65% | 23 |
| Strongly Disagree | 5.64% | 15 |
| TOTAL | | 266 |



Q19 SBC TV shows enough International Programmes

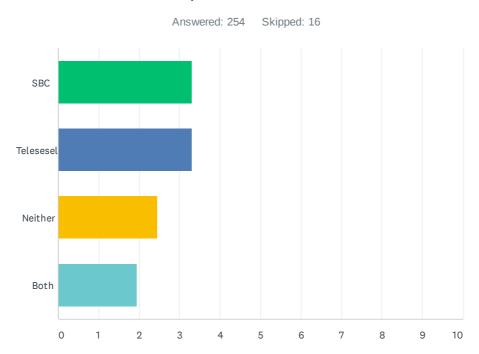
| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|----|
| Strongly Agree | 20.00% 5 | 3 |
| Agree | 29.43% 7 | '8 |
| Neither Agree nor Disagree | 32.08% 8 | 85 |
| Disagree | 13.21% 3 | 5 |
| Strongly Disagree | 5.28% 1 | .4 |
| TOTAL | 26 | 5 |

Q20 The International Programmes shown on TV are good and interesting to watch



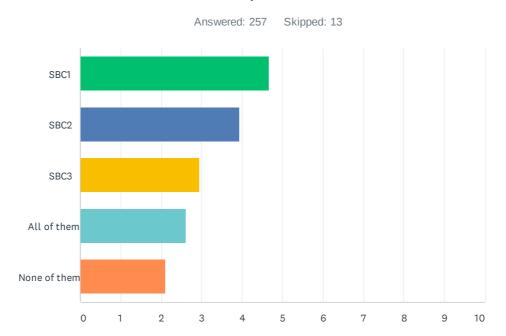
| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|-----|
| Strongly Agree | 4.17% | 11 |
| Agree | 21.21% | 56 |
| Neither Agree nor Disagree | 45.83% | 121 |
| Disagree | 21.97% | 58 |
| Strongly Disagree | 6.82% | 18 |
| TOTAL | | 264 |

Q21 Which is your Favorite Local TV Service? List in order of preference.



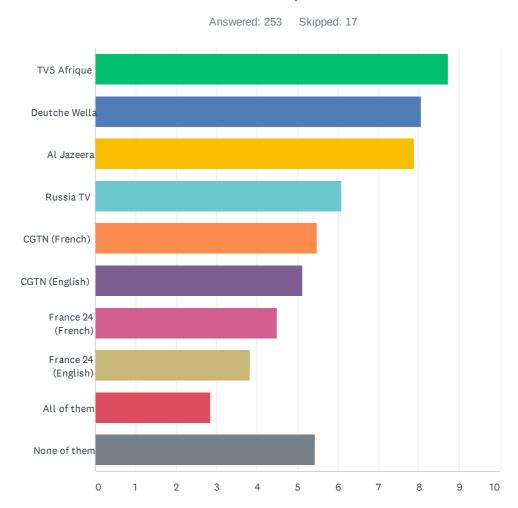
| | 1 | 2 | 3 | 4 | TOTAL | SCORE |
|-----------|--------|--------|--------|--------|-------|-------|
| SBC | 46.39% | 42.78% | 6.19% | 4.64% | | |
| | 90 | 83 | 12 | 9 | 194 | 3.31 |
| Telesesel | 50.00% | 37.22% | 6.11% | 6.67% | | |
| | 90 | 67 | 11 | 12 | 180 | 3.31 |
| Neither | 27.52% | 7.34% | 47.71% | 17.43% | | |
| | 30 | 8 | 52 | 19 | 109 | 2.45 |
| Both | 20.56% | 7.48% | 17.76% | 54.21% | | |
| | 22 | 8 | 19 | 58 | 107 | 1.94 |

Q22 Which is your favorite SBC channel on the DTT service? List in order of preference.

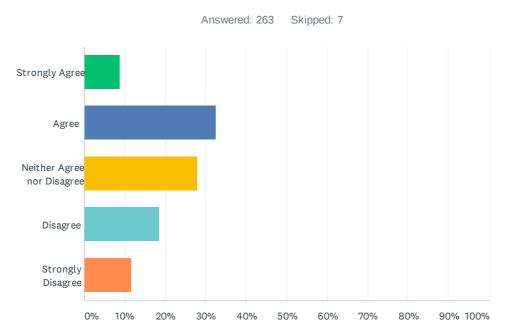


| | 1 | 2 | 3 | 4 | 5 | TOTAL | SCORE |
|--------------|--------|--------|--------|--------|--------|-------|-------|
| SBC1 | 75.88% | 17.59% | 5.03% | 0.50% | 1.01% | | |
| | 151 | 35 | 10 | 1 | 2 | 199 | 4.67 |
| SBC2 | 12.43% | 70.06% | 16.38% | 0.56% | 0.56% | | |
| | 22 | 124 | 29 | 1 | 1 | 177 | 3.93 |
| SBC3 | 4.52% | 9.68% | 67.10% | 14.84% | 3.87% | | |
| | 7 | 15 | 104 | 23 | 6 | 155 | 2.96 |
| All of them | 22.32% | 0.89% | 8.93% | 51.79% | 16.07% | | |
| | 25 | 1 | 10 | 58 | 18 | 112 | 2.62 |
| None of them | 21.93% | 1.75% | 3.51% | 11.40% | 61.40% | | |
| | 25 | 2 | 4 | 13 | 70 | 114 | 2.11 |

Q23 Which is your favorite foreign channel on the SBC DTT service? List in order of preference.

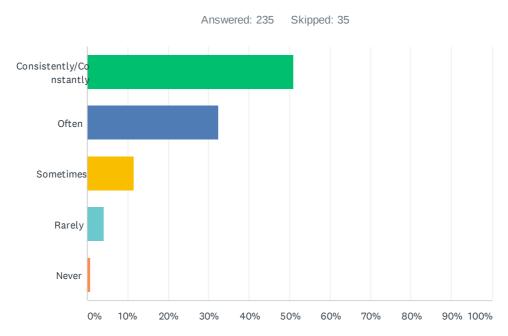


| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | TOTAL | SCO |
|---------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|-------|-----|
| TV5 Afrique | 47.37% 81 | 29.82% 51 | 9.94% 17 | 3.51% 6 | 1.75% 3 | 0.00% 0 | 0.58% 1 | 1.75% 3 | 2.34% 4 | 2.92% 5 | 171 | 8 |
| Deutche Wella | 9.82% 16 | 47.85% 78 | 20.25% 33 | 7.98% 13 | 3.68% 6 | 4.29% 7 | 1.23% 2 | 3.07% 5 | 0.00% 0 | 1.84% 3 | 163 | 8 |
| Al Jazeera | 18.44% 33 | 10.61% 19 | 40.78% 73 | 16.76% 30 | 6.70% 12 | 2.79% 5 | 1.68% 3 | 0.00% 0 | 1.12% 2 | 1.12% 2 | 179 | 7 |
| Russia TV | 0.00% 0 | 2.47% 4 | 6.79% 11 | 38.89% 63 | 28.40% 46 | 9.88% 16 | 6.79% 11 | 2.47% 4 | 1.85% 3 | 2.47% 4 | 162 | 6 |
| CGTN (French) | 1.82% 3 | 1.82% 3 | 3.03% 5 | 8.48% 14 | 39.39% 65 | 27.27% 45 | 9.09% 15 | 4.85% 8 | 3.03% 5 | 1.21% 2 | 165 | 5 |
| CGTN (English) | 2.34% 4 | 2.92% 5 | 7.60% 13 | 7.02% 12 | 8.19% 14 | 34.50% 59 | 22.22% 38 | 12.28% 21 | 2.34% 4 | 0.58% 1 | 171 | 5 |
| France 24 (French) | 1.81% 3 | 4.82% 8 | 6.02% 10 | 6.02% 10 | 3.61% 6 | 9.64% 16 | 37.35% 62 | 20.48% 34 | 7.23% 12 | 3.01% 5 | 166 | 4 |
| France 24 (English) | 4.17% 7 | 2.98% 5 | 4.17% 7 | 4.17% 7 | 3.57% 6 | 5.36% 9 | 11.90% 20 | 33.93% 57 | 25.00% 42 | 4.76% 8 | 168 | 3 |
| All of them | 4.82% 8 | 2.41% 4 | 1.81% 3 | 2.41% 4 | 1.81% 3 | 1.81% 3 | 4.22% 7 | 9.04% 15 | 47.59% 79 | 24.10% 40 | 166 | 2 |
| None of them | 43.14% 88 | 1.47% 3 | 0.49% 1 | 1.47% 3 | 0.98% 2 | 1.47% 3 | 1.47% 3 | 5.88% 12 | 3.92% 8 | 39.71% 81 | 204 | 5 |



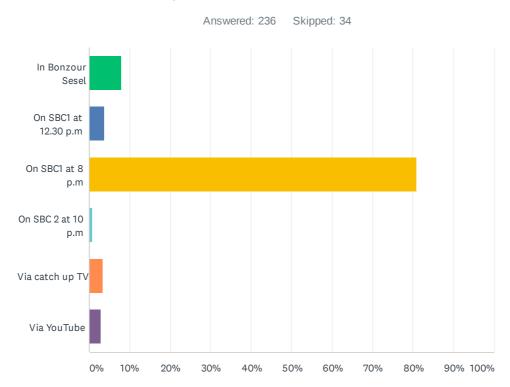
Q24 I believe SBC TV has improved over the past 12 months

| ANSWER CHOICES | RESPONSES |
|----------------------------|-----------|
| Strongly Agree | 8.75% 23 |
| Agree | 32.70% 86 |
| Neither Agree nor Disagree | 28.14% 74 |
| Disagree | 18.63% 49 |
| Strongly Disagree | 11.79% 31 |
| TOTAL | 263 |



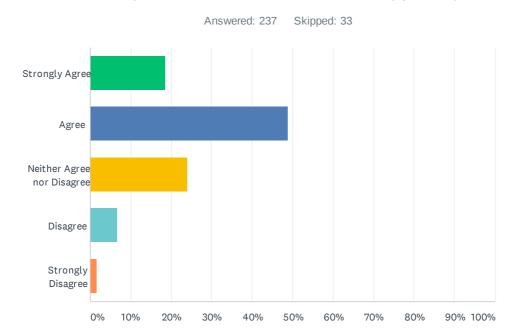
Q26 I watch the SBC News

| ANSWER CHOICES | RESPONSES |
|-------------------------|------------|
| Consistently/Constantly | 51.06% 120 |
| Often | 32.34% 76 |
| Sometimes | 11.49% 27 |
| Rarely | 4.26% 10 |
| Never | 0.85% 2 |
| TOTAL | 235 |



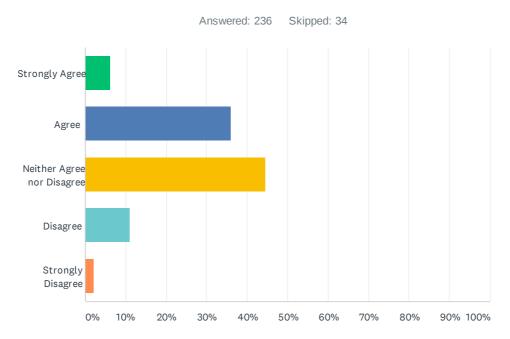
Q27 I prefer to watch the TV News

| ANSWER CHOICES | RESPONSES | |
|----------------------|-----------|-----|
| In Bonzour Sesel | 8.05% | 19 |
| On SBC1 at 12.30 p.m | 3.81% | 9 |
| On SBC1 at 8 p.m | 80.93% | 191 |
| On SBC 2 at 10 p.m | 0.85% | 2 |
| Via catch up TV | 3.39% | 8 |
| Via YouTube | 2.97% | 7 |
| TOTAL | | 236 |



Q28 SBC News keeps me informed of what is happening in the Country

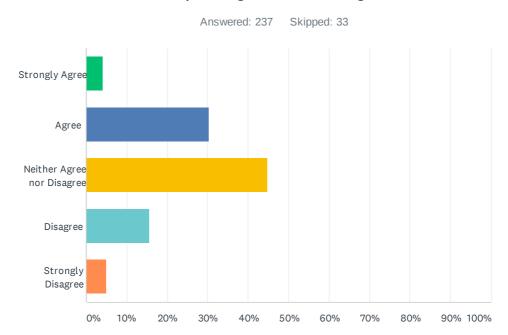
| ANSWER CHOICES | RESPONSES |
|----------------------------|------------|
| Strongly Agree | 18.57% 44 |
| Agree | 48.95% 116 |
| Neither Agree nor Disagree | 24.05% 57 |
| Disagree | 6.75% 16 |
| Strongly Disagree | 1.69% 4 |
| TOTAL | 237 |



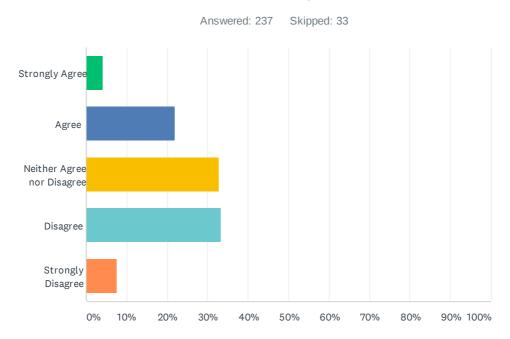
Q29 SBC News is Accurate and Factual

| ANSWER CHOICES | RESPONSES |
|----------------------------|------------|
| Strongly Agree | 6.36% 15 |
| Agree | 36.02% 85 |
| Neither Agree nor Disagree | 44.49% 105 |
| Disagree | 11.02% 26 |
| Strongly Disagree | 2.12% 5 |
| TOTAL | 236 |

Q30 SBC is Objective, Fair and Balanced in its News and Current Affairs Reporting and Coverage

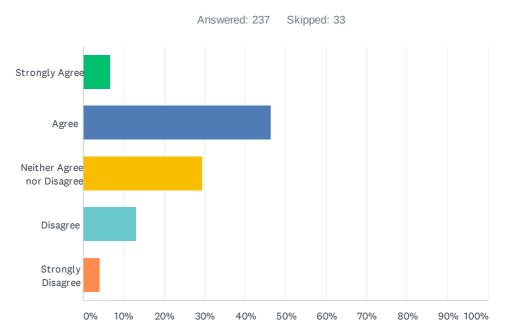


| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|-----|
| Strongly Agree | 4.22% | 10 |
| Agree | 30.38% | 72 |
| Neither Agree nor Disagree | 44.73% | 106 |
| Disagree | 15.61% | 37 |
| Strongly Disagree | 5.06% | 12 |
| TOTAL | | 237 |



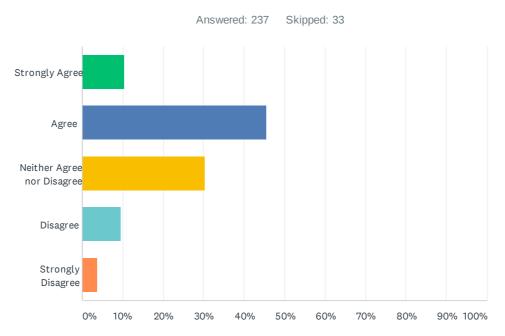
Q31 SBC covers enough Local News

| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|-----|
| Strongly Agree | 4.22% | 10 |
| Agree | 21.94% | 52 |
| Neither Agree nor Disagree | 32.91% | 78 |
| Disagree | 33.33% | 79 |
| Strongly Disagree | 7.59% | 18 |
| TOTAL | | 237 |



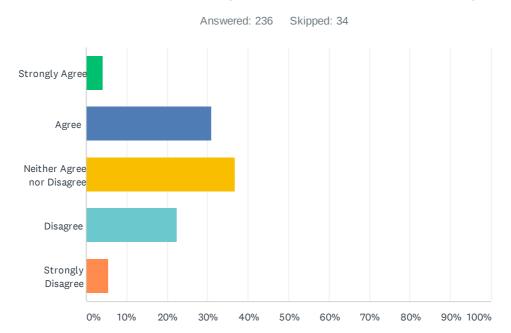
Q32 SBC covers enough Sports News

| ANSWER CHOICES | RESPONSES |
|----------------------------|------------|
| Strongly Agree | 6.75% 16 |
| Agree | 46.41% 110 |
| Neither Agree nor Disagree | 29.54% 70 |
| Disagree | 13.08% 31 |
| Strongly Disagree | 4.22% 10 |
| TOTAL | 237 |



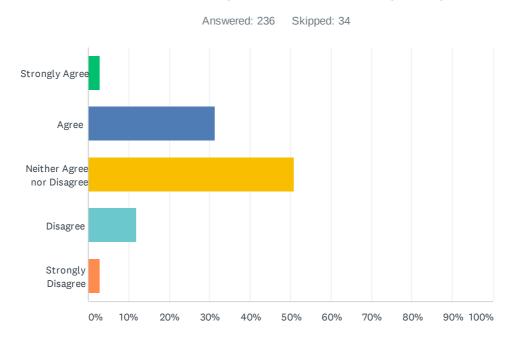
Q33 SBC covers enough International news

| ANSWER CHOICES | RESPONSES |
|----------------------------|------------|
| Strongly Agree | 10.55% 25 |
| Agree | 45.57% 108 |
| Neither Agree nor Disagree | 30.38% 72 |
| Disagree | 9.70% 23 |
| Strongly Disagree | 3.80% 9 |
| TOTAL | 237 |



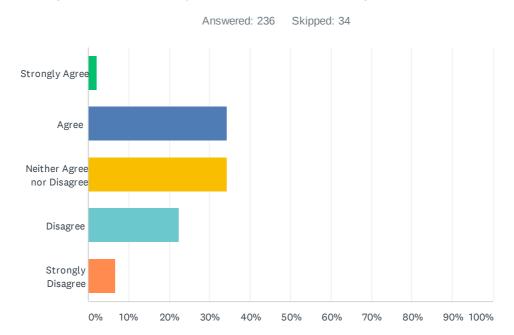
Q34 SBC broadcasts enough local Current Affairs Programmes

| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|-----|
| Strongly Agree | 4.24% | 10 |
| Agree | 30.93% | 73 |
| Neither Agree nor Disagree | 36.86% | 87 |
| Disagree | 22.46% | 53 |
| Strongly Disagree | 5.51% | 13 |
| TOTAL | : | 236 |



Q35 The Current Affairs Programmes are Compelling and Relevant

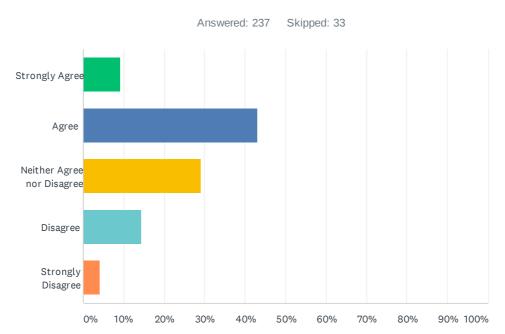
| ANSWER CHOICES | RESPONSES |
|----------------------------|------------|
| Strongly Agree | 2.97% 7 |
| Agree | 31.36% 74 |
| Neither Agree nor Disagree | 50.85% 120 |
| Disagree | 11.86% 28 |
| Strongly Disagree | 2.97% 7 |
| TOTAL | 236 |



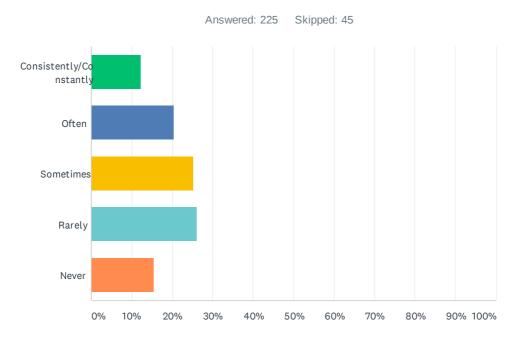
Q36 SBC provides Timely information and reports on national events

| ANSWER CHOICES | RESPONSES |
|----------------------------|-----------|
| Strongly Agree | 2.12% 5 |
| Agree | 34.32% 81 |
| Neither Agree nor Disagree | 34.32% 81 |
| Disagree | 22.46% 53 |
| Strongly Disagree | 6.78% 16 |
| TOTAL | 236 |

Q37 I believe that the News bulletins have improved over the past 12 months

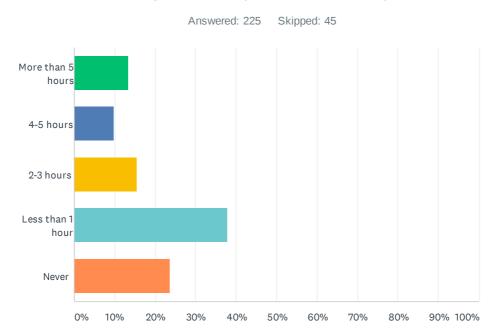


| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|-----|
| Strongly Agree | 9.28% | 22 |
| Agree | 43.04% | 102 |
| Neither Agree nor Disagree | 29.11% | 69 |
| Disagree | 14.35% | 34 |
| Strongly Disagree | 4.22% | 10 |
| TOTAL | | 237 |



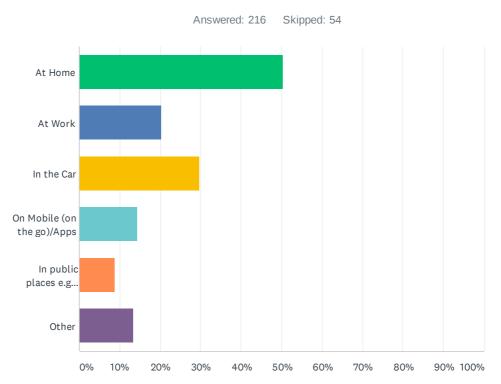
Q39 I listen to Radyo Sesel

| ANSWER CHOICES | RESPONSES | |
|-------------------------|-----------|-----|
| Consistently/Constantly | 12.44% | 28 |
| Often | 20.44% | 46 |
| Sometimes | 25.33% | 57 |
| Rarely | 26.22% | 59 |
| Never | 15.56% | 35 |
| TOTAL | | 225 |



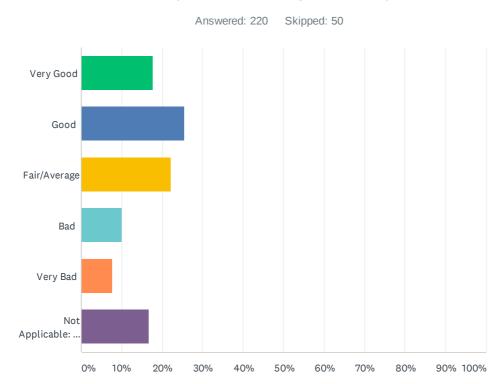
Q40 On average, in a day I listen to Radyo Sesel for

| ANSWER CHOICES | RESPONSES | |
|-------------------|-----------|-----|
| More than 5 hours | 13.33% | 30 |
| 4-5 hours | 9.78% | 22 |
| 2-3 hours | 15.56% | 35 |
| Less than 1 hour | 37.78% | 85 |
| Never | 23.56% | 53 |
| TOTAL | | 225 |



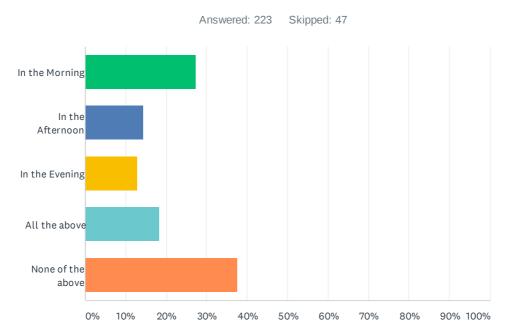
Q41 I listen to Radyo Sesel

| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| At Home | 50.46% | 109 |
| At Work | 20.37% | 44 |
| In the Car | 29.63% | 64 |
| On Mobile (on the go)/Apps | 14.35% | 31 |
| In public places e.g restaurants and supermarkets | 8.80% | 19 |
| Other | 13.43% | 29 |
| Total Respondents: 216 | | |



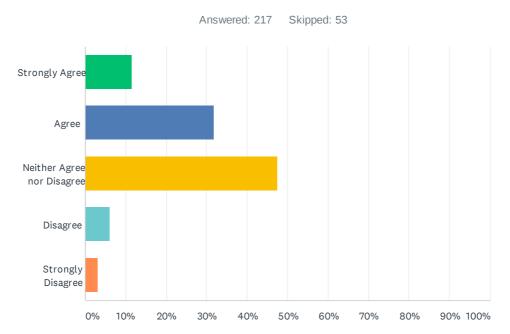
Q42 The Radyo Sesel reception in my home is

| ANSWER CHOICES | RESPONSES |
|--|-----------|
| Very Good | 17.73% 39 |
| Good | 25.45% 56 |
| Fair/Average | 22.27% 49 |
| Bad | 10.00% 22 |
| Very Bad | 7.73% 17 |
| Not Applicable: I do not receive Radyo Sesel via a Radio Set | 16.82% 37 |
| TOTAL | 220 |



Q43 During the day I listen to Radyo Sesel

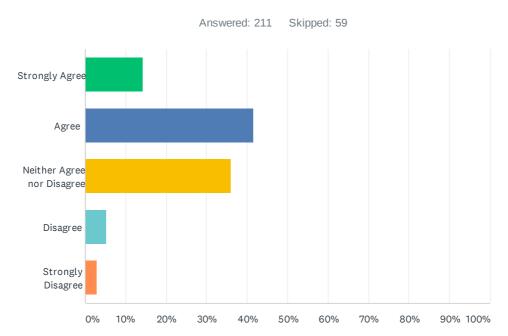
| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|----|
| In the Morning | 27.35% | 61 |
| In the Afternoon | 14.35% | 32 |
| In the Evening | 13.00% | 29 |
| All the above | 18.39% | 41 |
| None of the above | 37.67% | 84 |
| Total Respondents: 223 | | |



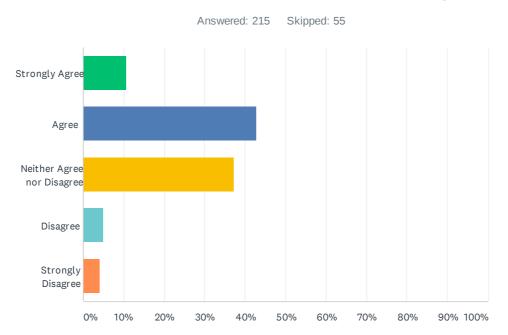
Q44 I believe Radyo Sesel has a good variety of Programmes

| ANSWER CHOICES | RESPONSES |
|----------------------------|------------|
| Strongly Agree | 11.52% 25 |
| Agree | 31.80% 69 |
| Neither Agree nor Disagree | 47.47% 103 |
| Disagree | 5.99% 13 |
| Strongly Disagree | 3.23% 7 |
| TOTAL | 217 |

Q46 I believe Radyo Sesel plays a good variety of different genres of music

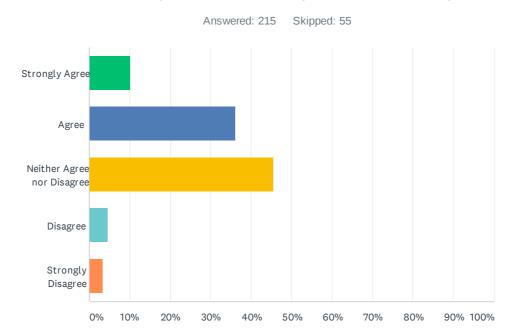


| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|-----|
| Strongly Agree | 14.22% | 30 |
| Agree | 41.71% | 88 |
| Neither Agree nor Disagree | 36.02% | 76 |
| Disagree | 5.21% | 11 |
| Strongly Disagree | 2.84% | 6 |
| TOTAL | | 211 |



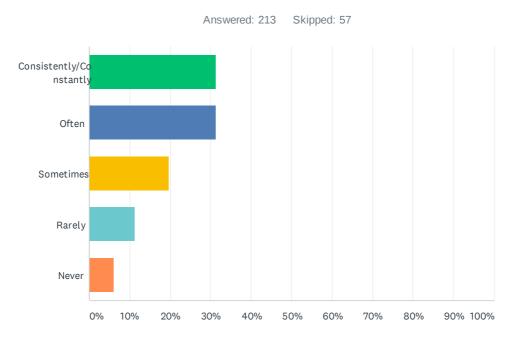
Q47 There is a balance between local and Foreign music

| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|----|
| Strongly Agree | 10.70% 2 | 23 |
| Agree | 42.79% 9 | 92 |
| Neither Agree nor Disagree | 37.21% 8 | 30 |
| Disagree | 5.12% 1 | 11 |
| Strongly Disagree | 4.19% | 9 |
| TOTAL | 21 | 15 |



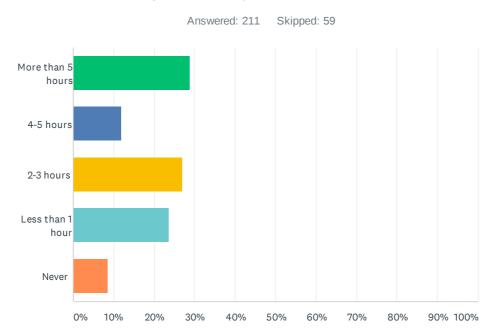
Q48 I believe that Radyo Sesel has improved over the past 12 months

| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|-----|
| Strongly Agree | 10.23% | 22 |
| Agree | 36.28% | 78 |
| Neither Agree nor Disagree | 45.58% | 98 |
| Disagree | 4.65% | 10 |
| Strongly Disagree | 3.26% | 7 |
| TOTAL | 2 | 215 |



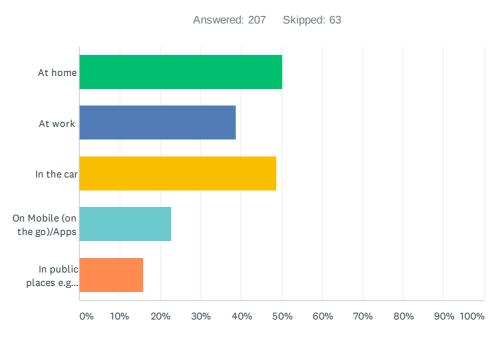
Q50 I listen to Paradise FM

| ANSWER CHOICES | RESPONSES | |
|-------------------------|-----------|-----|
| Consistently/Constantly | 31.46% | 67 |
| Often | 31.46% | 67 |
| Sometimes | 19.72% | 42 |
| Rarely | 11.27% | 24 |
| Never | 6.10% | 13 |
| TOTAL | | 213 |



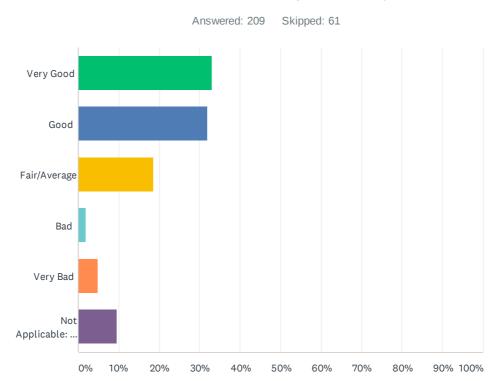
Q51 On average, in a day I listen to Paradise FM for

| ANSWER CHOICES | RESPONSES | |
|-------------------|-----------|-----|
| More than 5 hours | 28.91% | 61 |
| 4-5 hours | 11.85% | 25 |
| 2-3 hours | 27.01% | 57 |
| Less than 1 hour | 23.70% | 50 |
| Never | 8.53% | 18 |
| TOTAL | | 211 |



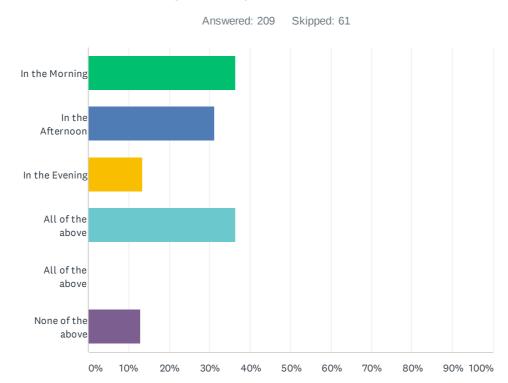
Q52 I listen to Paradise FM

| ANSWER CHOICES | RESPONSES | |
|--|-----------|-----|
| At home | 50.24% | 104 |
| At work | 38.65% | 80 |
| In the car | 48.79% | 101 |
| On Mobile (on the go)/Apps | 22.71% | 47 |
| In public places e.g restaurants, supermarkets | 15.94% | 33 |
| Total Respondents: 207 | | |



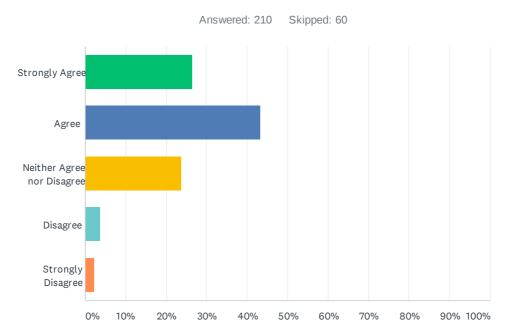
Q53 The Paradise FM reception in my home is

| ANSWER CHOICES | RESPONSES | |
|--|-----------|-----|
| Very Good | 33.01% | 69 |
| Good | 32.06% | 67 |
| Fair/Average | 18.66% | 39 |
| Bad | 1.91% | 4 |
| Very Bad | 4.78% | 10 |
| Not Applicable: I do not receive Radyo Sesel via a Radio Set | 9.57% | 20 |
| TOTAL | | 209 |



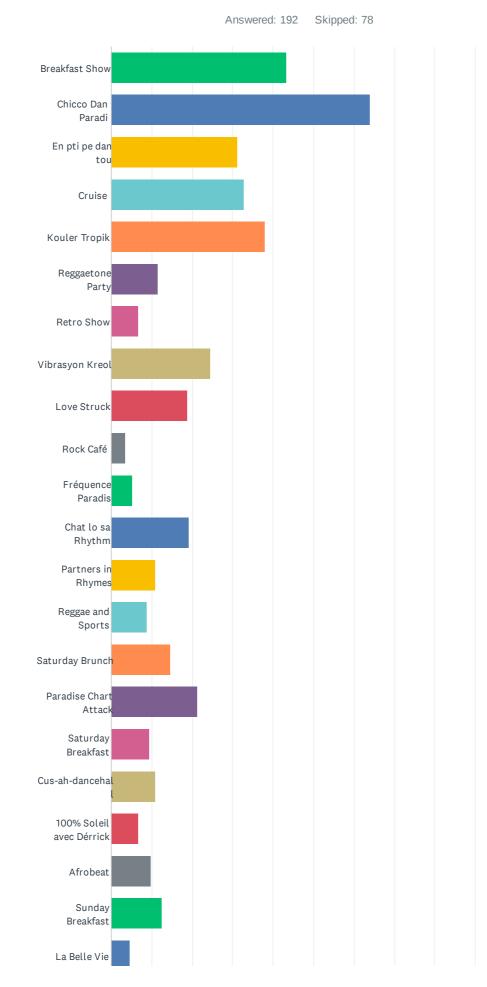
Q54 During the day I listen to Paradise FM

| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|----|
| In the Morning | 36.36% | 76 |
| In the Afternoon | 31.10% | 65 |
| In the Evening | 13.40% | 28 |
| All of the above | 36.36% | 76 |
| All of the above | 0.00% | 0 |
| None of the above | 12.92% | 27 |
| Total Respondents: 209 | | |



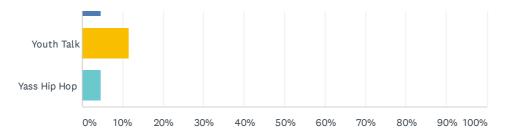
Q55 I believe Paradise FM has a good variety of Programmes

| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|---|
| Strongly Agree | 26.67% 56 | 6 |
| Agree | 43.33% 92 | 1 |
| Neither Agree nor Disagree | 23.81% 50 | 0 |
| Disagree | 3.81% | 8 |
| Strongly Disagree | 2.38% | 5 |
| TOTAL | 210 | 0 |

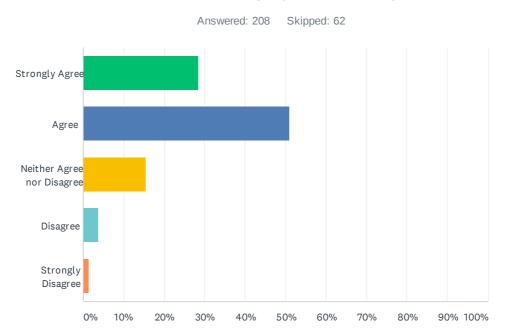


Q56 What are your 3 favourite radio programs on Paradise FM?

SBC Audience Survey 2020

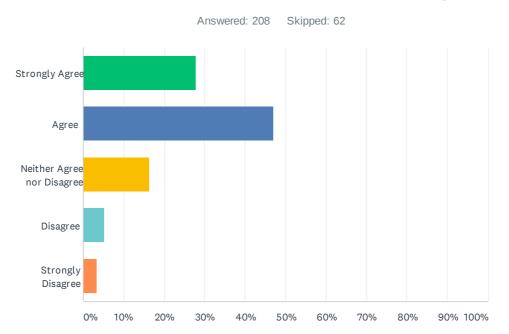


| ANSWER CHOICES | RESPONSES | |
|--------------------------|-----------|-----|
| Breakfast Show | 43.23% | 83 |
| Chicco Dan Paradi | 64.06% | 123 |
| En pti pe dan tou | 31.25% | 60 |
| Cruise | 32.81% | 63 |
| Kouler Tropik | 38.02% | 73 |
| Reggaetone Party | 11.46% | 22 |
| Retro Show | 6.77% | 13 |
| Vibrasyon Kreol | 24.48% | 47 |
| Love Struck | 18.75% | 36 |
| Rock Café | 3.65% | 7 |
| Fréquence Paradis | 5.21% | 10 |
| Chat lo sa Rhythm | 19.27% | 37 |
| Partners in Rhymes | 10.94% | 21 |
| Reggae and Sports | 8.85% | 17 |
| Saturday Brunch | 14.58% | 28 |
| Paradise Chart Attack | 21.35% | 41 |
| Saturday Breakfast | 9.38% | 18 |
| Cus-ah-dancehall | 10.94% | 21 |
| 100% Soleil avec Dérrick | 6.77% | 13 |
| Afrobeat | 9.90% | 19 |
| Sunday Breakfast | 12.50% | 24 |
| La Belle Vie | 4.69% | 9 |
| Youth Talk | 11.46% | 22 |
| Yass Hip Hop | 4.69% | 9 |
| Total Respondents: 192 | | |



Q57 I believe Paradise FM plays different genre of music

| ANSWER CHOICES | RESPONSES |
|----------------------------|------------|
| Strongly Agree | 28.37% 59 |
| Agree | 50.96% 106 |
| Neither Agree nor Disagree | 15.38% 32 |
| Disagree | 3.85% 8 |
| Strongly Disagree | 1.44% 3 |
| TOTAL | 208 |

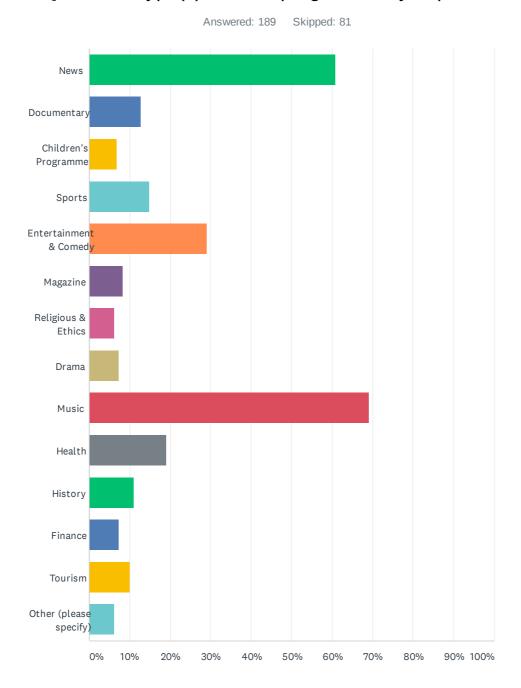


Q58 There is a balance between local and Foreign music

| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|----|
| Strongly Agree | 27.88% | 58 |
| Agree | 47.12% | 98 |
| Neither Agree nor Disagree | 16.35% | 34 |
| Disagree | 5.29% | 11 |
| Strongly Disagree | 3.37% | 7 |
| TOTAL | 20 | 80 |

Skipped: 61 Answered: 209 Strongly Agree Agree Neither Agree nor Disagree Disagree Strongly Disagree 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

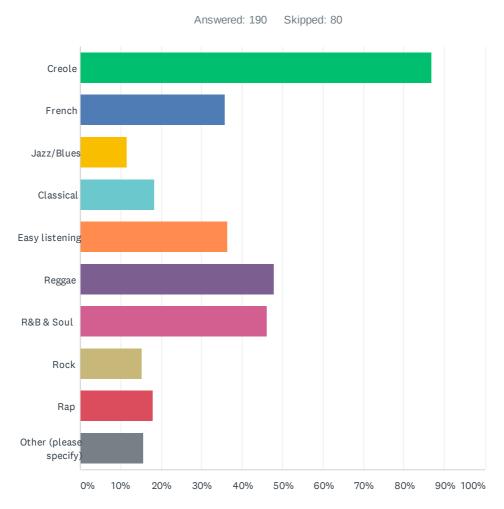
| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|----|
| Strongly Agree | 29.67% 6 | 52 |
| Agree | 38.28% 8 | 30 |
| Neither Agree nor Disagree | 23.44% 4 | 19 |
| Disagree | 6.22% | 13 |
| Strongly Disagree | 2.39% | 5 |
| TOTAL | 20 |)9 |



Q61 What type(s) of radio programs do you prefer?

SBC Audience Survey 2020

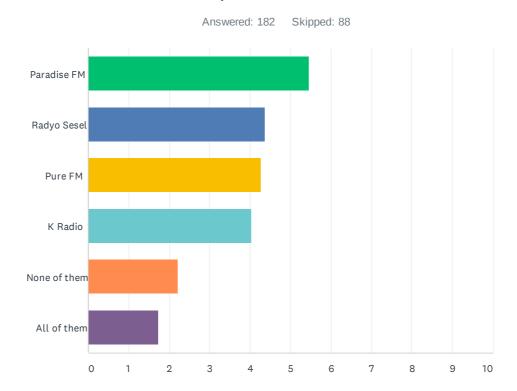
| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| News | 60.85% | 115 |
| Documentary | 12.70% | 24 |
| Children's Programme | 6.88% | 13 |
| Sports | 14.81% | 28 |
| Entertainment & Comedy | 29.10% | 55 |
| Magazine | 8.47% | 16 |
| Religious & Ethics | 6.35% | 12 |
| Drama | 7.41% | 14 |
| Music | 69.31% | 131 |
| Health | 19.05% | 36 |
| History | 11.11% | 21 |
| Finance | 7.41% | 14 |
| Tourism | 10.05% | 19 |
| Other (please specify) | 6.35% | 12 |
| Total Respondents: 189 | | |



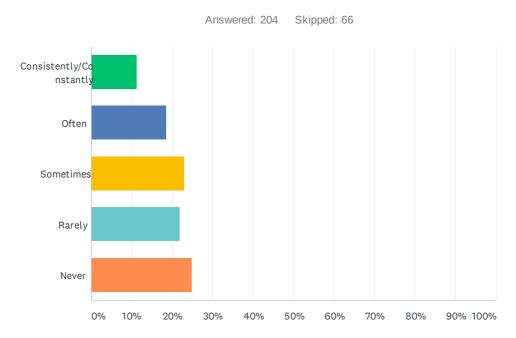
Q62 What genre of music do you prefer?

| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Creole | 86.84% | 165 |
| French | 35.79% | 68 |
| Jazz/Blues | 11.58% | 22 |
| Classical | 18.42% | 35 |
| Easy listening | 36.32% | 69 |
| Reggae | 47.89% | 91 |
| R&B & Soul | 46.32% | 88 |
| Rock | 15.26% | 29 |
| Rap | 17.89% | 34 |
| Other (please specify) | 15.79% | 30 |
| Total Respondents: 190 | | |

Q63 Which is your Favorite Local Radio Station? List in order of preference.

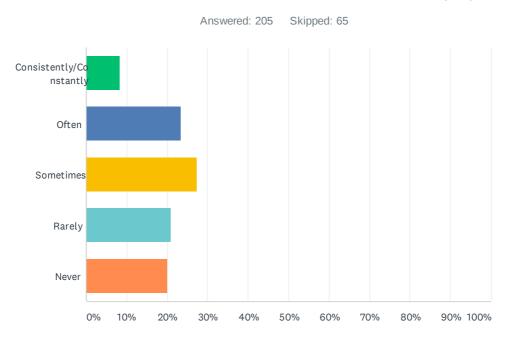


| | 1 | 2 | 3 | 4 | 5 | 6 | TOTAL | SCORE |
|--------------|---------------|--------------|--------------|--------------|--------------|--------------|-------|-------|
| Paradise FM | 66.67% 108 | 21.60% 35 | 7.41% 12 | 1.85% 3 | 1.23% 2 | 1.23% 2 | 162 | 5.47 |
| Radyo Sesel | 15.11% 21 | 39.57% 55 | 17.27% 24 | 25.90% 36 | 0.72% 1 | 1.44% 2 | 139 | 4.38 |
| Pure FM | 10.48% 13 | 26.61% 33 | 41.94% 52 | 20.97% 26 | 0.00% 0 | 0.00% 0 | 124 | 4.27 |
| K Radio | 17.50% 21 | 16.67% 20 | 26.67% 32 | 32.50% 39 | 5.00% 6 | 1.67% 2 | 120 | 4.04 |
| None of them | 6.06% 4 | 0.00% 0 | 0.00% 0 | 9.09% 6 | 72.73% 48 | 12.12% 8 | 66 | 2.21 |
| All of them | 10.14% 7 | 1.45% 1 | 1.45% 1 | 0.00% 0 | 13.04% 9 | 73.91% 51 | 69 | 1.74 |



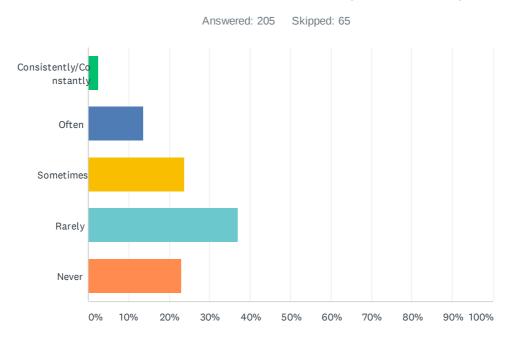
Q64 I view SBC's Facebook Page

| ANSWER CHOICES | RESPONSES | |
|-------------------------|-----------|-----|
| Consistently/Constantly | 11.27% | 23 |
| Often | 18.63% | 38 |
| Sometimes | 23.04% | 47 |
| Rarely | 22.06% | 45 |
| Never | 25.00% | 51 |
| TOTAL | 2 | .04 |



Q65 I watch content on the SBC's YouTube page

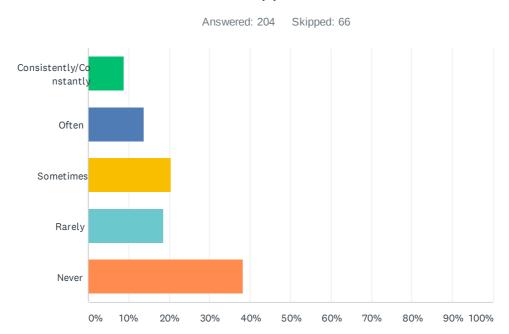
| ANSWER CHOICES | RESPONSES |
|-------------------------|-----------|
| Consistently/Constantly | 8.29% 17 |
| Often | 23.41% 48 |
| Sometimes | 27.32% 56 |
| Rarely | 20.98% 43 |
| Never | 20.00% 41 |
| TOTAL | 205 |



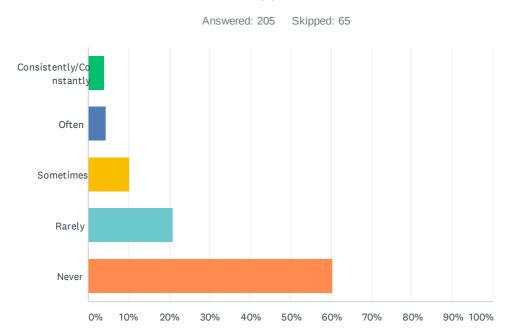
Q66 I visit the SBC's Website (www.sbc.sc)

| ANSWER CHOICES | RESPONSES | |
|-------------------------|-----------|----|
| Consistently/Constantly | 2.44% | 5 |
| Often | 13.66% 2 | 28 |
| Sometimes | 23.90% 4 | 9 |
| Rarely | 37.07% 7 | ′6 |
| Never | 22.93% 4 | F |
| TOTAL | 20 | 15 |

Q67 I listen to Radyo Sesel and/or Paradise FM via the SBC Radio Apps



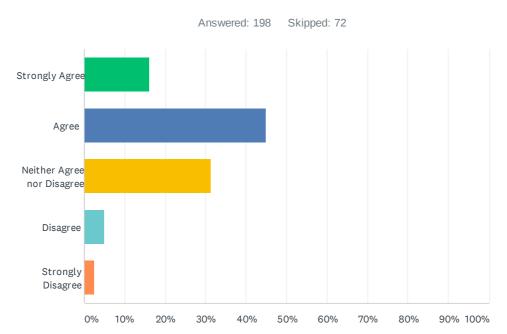
| ANSWER CHOICES | RESPONSES |
|-------------------------|-----------|
| Consistently/Constantly | 8.82% 18 |
| Often | 13.73% 28 |
| Sometimes | 20.59% 42 |
| Rarely | 18.63% 38 |
| Never | 38.24% 78 |
| TOTAL | 204 |



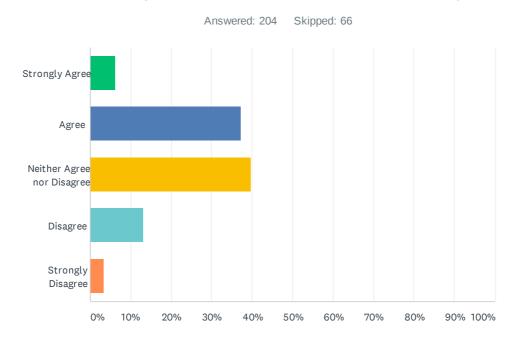
Q68 I use mobile Apps to watch SBC TV

| ANSWER CHOICES | RESPONSES |
|-------------------------|------------|
| Consistently/Constantly | 3.90% 8 |
| Often | 4.39% 9 |
| Sometimes | 10.24% 21 |
| Rarely | 20.98% 43 |
| Never | 60.49% 124 |
| TOTAL | 205 |

Q69 I believe SBC's online presence has improved over the past 12 months

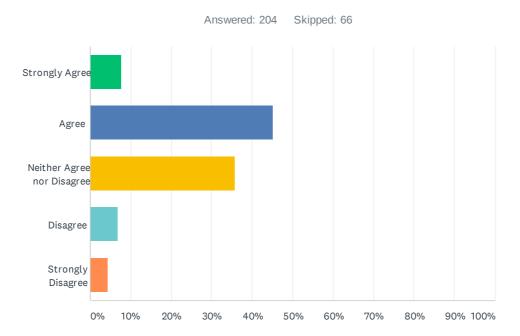


| ANSWER CHOICES | RESPONSES |
|----------------------------|-----------|
| Strongly Agree | 16.16% 32 |
| Agree | 44.95% 89 |
| Neither Agree nor Disagree | 31.31% 62 |
| Disagree | 5.05% 10 |
| Strongly Disagree | 2.53% 5 |
| TOTAL | 198 |



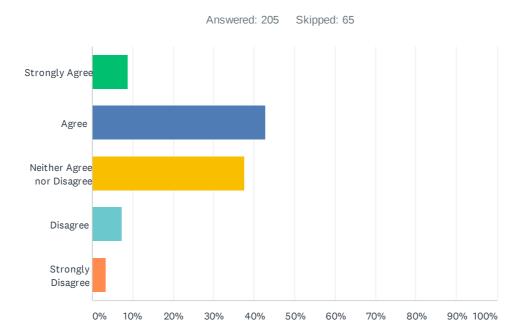
Q71 SBC is delivering on its mandate to Educate the Seychellois public

| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|-----|
| Strongly Agree | 6.37% | 13 |
| Agree | 37.25% | 76 |
| Neither Agree nor Disagree | 39.71% | 81 |
| Disagree | 13.24% | 27 |
| Strongly Disagree | 3.43% | 7 |
| TOTAL | 2 | 204 |



Q72 SBC is delivering on its mandate to Inform the Seychellois public

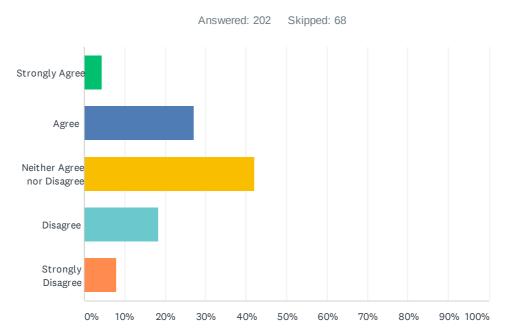
| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|-----|
| Strongly Agree | 7.84% | 16 |
| Agree | 45.10% | 92 |
| Neither Agree nor Disagree | 35.78% | 73 |
| Disagree | 6.86% | 14 |
| Strongly Disagree | 4.41% | 9 |
| TOTAL | | 204 |



Q73 SBC is delivering on its mandate to Entertain the Seychellois public

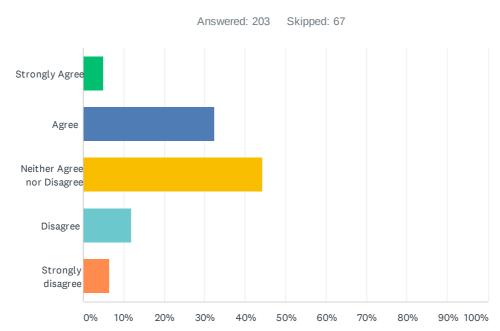
| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|-----|
| Strongly Agree | 8.78% | 18 |
| Agree | 42.93% | 88 |
| Neither Agree nor Disagree | 37.56% | 77 |
| Disagree | 7.32% | 15 |
| Strongly Disagree | 3.41% | 7 |
| TOTAL | 2 | 205 |

Q74 SBC is delivering on Article 168(1) of the Constitution, in that: it is operating independently of the State and of the political or other influence of other bodies, persons or political parties



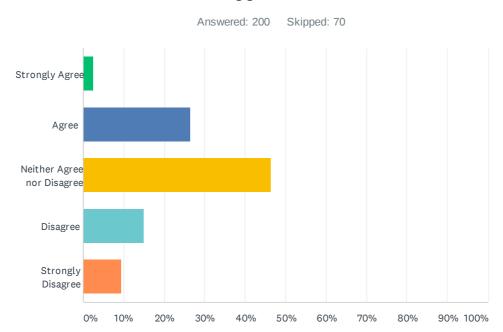
| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|-----|
| Strongly Agree | 4.46% | 9 |
| Agree | 27.23% | 55 |
| Neither Agree nor Disagree | 42.08% | 85 |
| Disagree | 18.32% | 37 |
| Strongly Disagree | 7.92% | 16 |
| TOTAL | | 202 |

Q75 SBC is delivering on Article 168(2) of the Constitution, in that: it affords opportunities and facilities for the presentation of divergent views



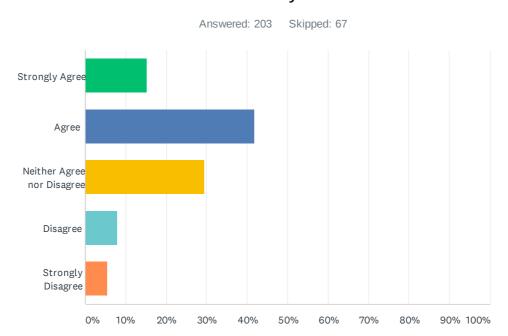
| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|-----|
| Strongly Agree | 4.93% | 10 |
| Agree | 32.51% | 66 |
| Neither Agree nor Disagree | 44.33% | 90 |
| Disagree | 11.82% | 24 |
| Strongly disagree | 6.40% | 13 |
| TOTAL | | 203 |

Q76 I believe that the SBC listens to feedback, complaints and suggestions

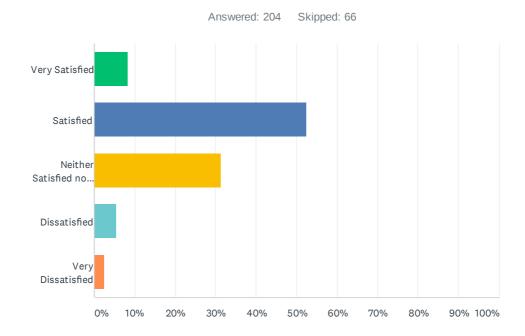


| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|-----|
| Strongly Agree | 2.50% | 5 |
| Agree | 26.50% | 53 |
| Neither Agree nor Disagree | 46.50% | 93 |
| Disagree | 15.00% | 30 |
| Strongly Disagree | 9.50% | 19 |
| TOTAL | | 200 |

Q77 I believe that SBC will be take positive actions as a result of this Survey



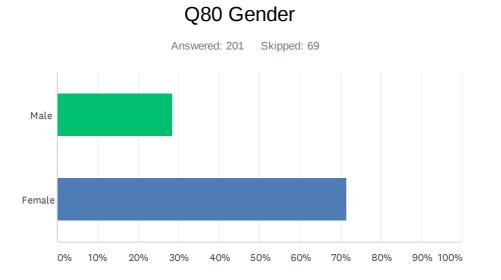
| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|-----|
| Strongly Agree | 15.27% | 31 |
| Agree | 41.87% | 85 |
| Neither Agree nor Disagree | 29.56% | 60 |
| Disagree | 7.88% | 16 |
| Strongly Disagree | 5.42% | 11 |
| TOTAL | | 203 |



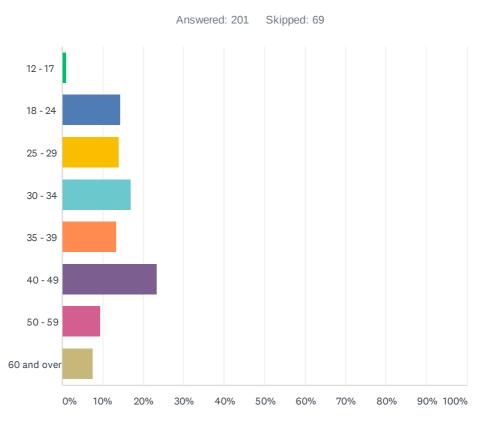
Q78 All things considered, I am satisfied with the work that SBC is doing

| ANSWER CHOICES | RESPONSES | |
|------------------------------------|-----------|----|
| Very Satisfied | 8.33% 1 | L7 |
| Satisfied | 52.45% 10 |)7 |
| Neither Satisfied nor Dissatisfied | 31.37% 6 | 64 |
| Dissatisfied | 5.39% 1 | 1 |
| Very Dissatisfied | 2.45% | 5 |
| TOTAL | 20 |)4 |

SBC Audience Survey 2020

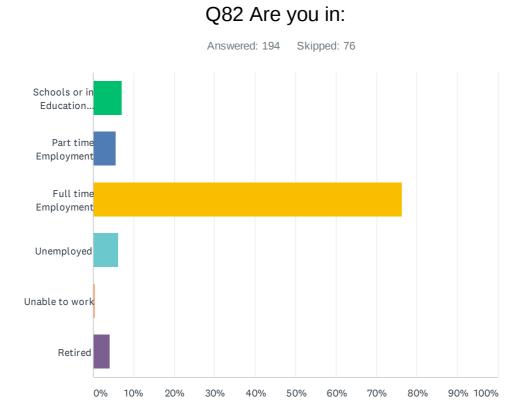


| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Male | 28.36% | 57 |
| Female | 71.64% | 144 |
| TOTAL | | 201 |

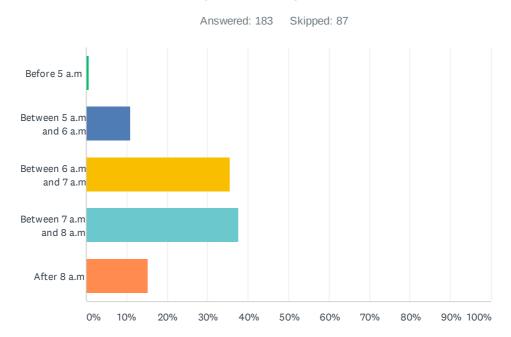


| ANSWER CHOICES | RESPONSES |
|----------------|-----------|
| 12 - 17 | 1.00% 2 |
| 18 - 24 | 14.43% 29 |
| 25 - 29 | 13.93% 28 |
| 30 - 34 | 16.92% 34 |
| 35 - 39 | 13.43% 27 |
| 40 - 49 | 23.38% 47 |
| 50 - 59 | 9.45% 19 |
| 60 and over | 7.46% 15 |
| TOTAL | 201 |

Q81 Age Group

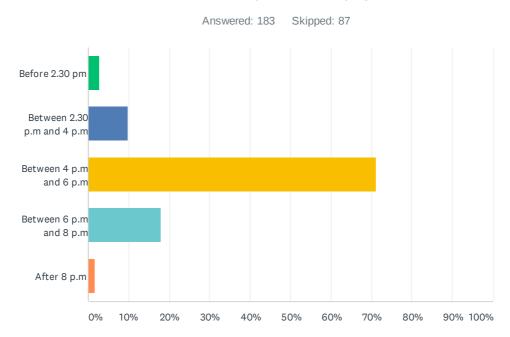


| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| Schools or in Education (Secondary, Post Secondary, Tertiary Education) | 7.22% | 14 |
| Part time Employment | 5.67% | 11 |
| Full time Employment | 76.29% | 148 |
| Unemployed | 6.19% | 12 |
| Unable to work | 0.52% | 1 |
| Retired | 4.12% | 8 |
| TOTAL | | 194 |



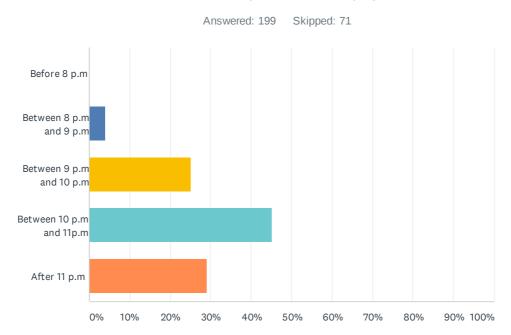
Q83 What time do you usually leave home for work?

| ANSWER CHOICES | RESPONSES | |
|-------------------------|-----------|-----|
| Before 5 a.m | 0.55% | 1 |
| Between 5 a.m and 6 a.m | 10.93% | 20 |
| Between 6 a.m and 7 a.m | 35.52% | 65 |
| Between 7 a.m and 8 a.m | 37.70% | 69 |
| After 8 a.m | 15.30% | 28 |
| TOTAL | | 183 |



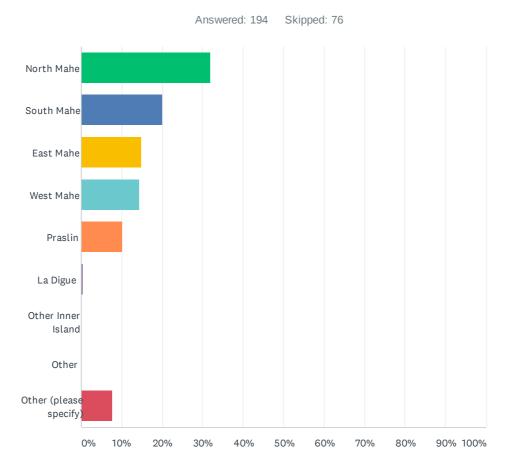
Q84 What time do you usually get home?

| ANSWER CHOICES | RESPONSES | |
|----------------------------|-----------|-----|
| Before 2.30 pm | 2.73% | 5 |
| Between 2.30 p.m and 4 p.m | 9.84% | 18 |
| Between 4 p.m and 6 p.m | 71.04% | 130 |
| Between 6 p.m and 8 p.m | 18.03% | 33 |
| After 8 p.m | 1.64% | 3 |
| Total Respondents: 183 | | |



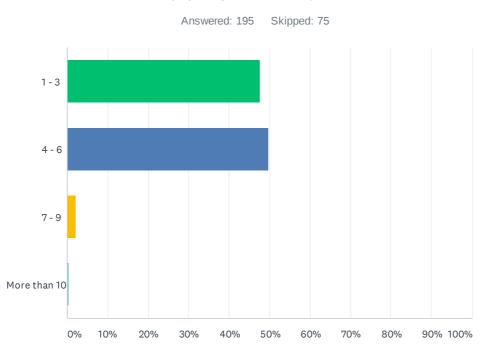
Q85 What time do you normally go to bed?

| ANSWER CHOICES | RESPONSES | |
|--------------------------|-----------|----|
| Before 8 p.m | 0.00% | 0 |
| Between 8 p.m and 9 p.m | 4.02% | 8 |
| Between 9 p.m and 10 p.m | 25.13% | 50 |
| Between 10 p.m and 11p.m | 45.23% | 90 |
| After 11 p.m | 29.15% | 58 |
| Total Respondents: 199 | | |



Q86 In which region do you live

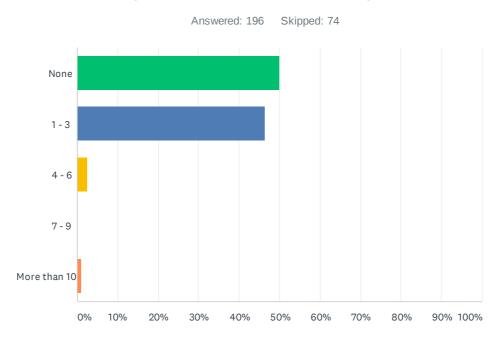
| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| North Mahe | 31.96% | 62 |
| South Mahe | 20.10% | 39 |
| East Mahe | 14.95% | 29 |
| West Mahe | 14.43% | 28 |
| Praslin | 10.31% | 20 |
| La Digue | 0.52% | 1 |
| Other Inner Island | 0.00% | 0 |
| Other | 0.00% | 0 |
| Other (please specify) | 7.73% | 15 |
| TOTAL | | 194 |



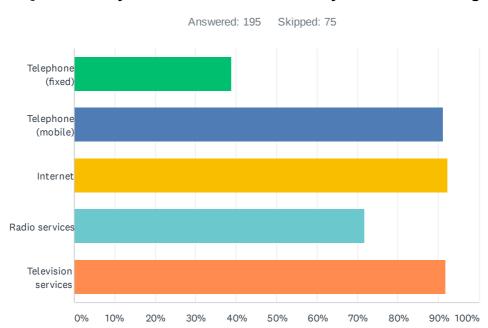
Q87 How many people live in your household?

| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|----|
| 1 - 3 | 47.69% | 93 |
| 4 - 6 | 49.74% | 97 |
| 7 - 9 | 2.05% | 4 |
| More than 10 | 0.51% | 1 |
| TOTAL | 19 | 95 |

Q88 How many children under 12 live in your household?

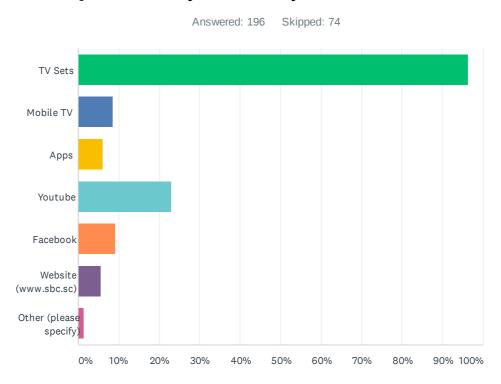


| ANSWER CHOICES | RESPONSES |
|----------------|-----------|
| None | 50.00% 98 |
| 1 - 3 | 46.43% 91 |
| 4 - 6 | 2.55% 5 |
| 7 - 9 | 0.00% 0 |
| More than 10 | 1.02% 2 |
| TOTAL | 196 |



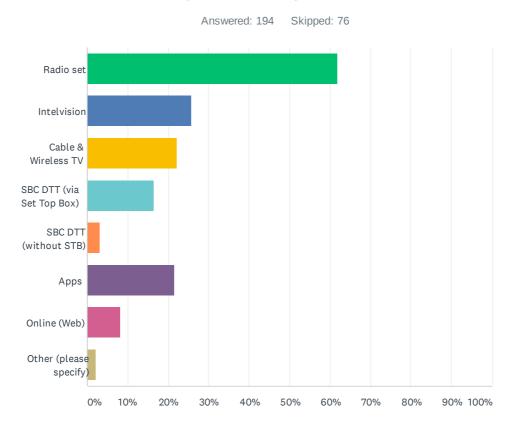
Q89 Does your household have any of the following?

| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Telephone (fixed) | 38.97% | 76 |
| Telephone (mobile) | 91.28% | 178 |
| Internet | 92.31% | 180 |
| Radio services | 71.79% | 140 |
| Television services | 91.79% | 179 |
| Total Respondents: 195 | | |



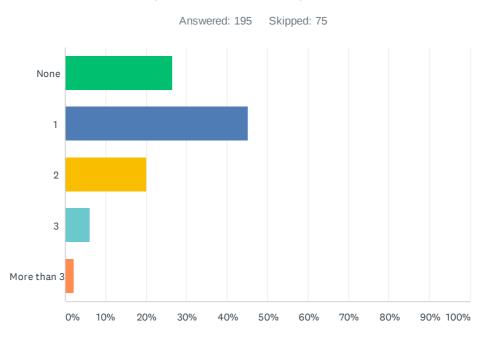
Q90 How do you normally view Television?

| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| TV Sets | 96.43% | 189 |
| Mobile TV | 8.67% | 17 |
| Apps | 6.12% | 12 |
| Youtube | 22.96% | 45 |
| Facebook | 9.18% | 18 |
| Website (www.sbc.sc) | 5.61% | 11 |
| Other (please specify) | 1.53% | 3 |
| Total Respondents: 196 | | |



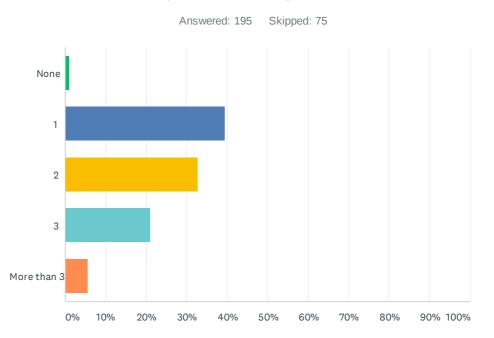
Q91 How do you receive your Radio service?

| ANSWER CHOICES | RESPONSES | |
|---------------------------|-----------|-----|
| Radio set | 61.86% | 120 |
| Intelvision | 25.77% | 50 |
| Cable & Wireless TV | 22.16% | 43 |
| SBC DTT (via Set Top Box) | 16.49% | 32 |
| SBC DTT (without STB) | 3.09% | 6 |
| Apps | 21.65% | 42 |
| Online (Web) | 8.25% | 16 |
| Other (please specify) | 2.06% | 4 |
| Total Respondents: 194 | | |



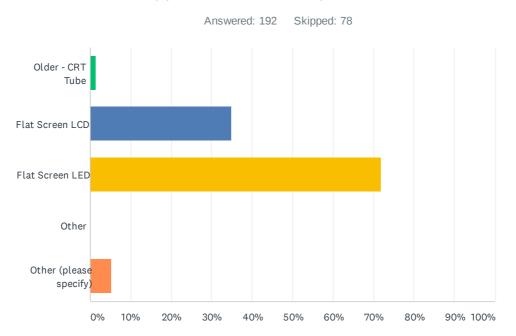
Q92 How many Radio sets do you have at home?

| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| None | 26.67% | 52 |
| 1 | 45.13% | 88 |
| 2 | 20.00% | 39 |
| 3 | 6.15% | 12 |
| More than 3 | 2.05% | 4 |
| TOTAL | | 195 |



Q93 How many TV sets do you have at home?

| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| None | 1.03% | 2 |
| 1 | 39.49% | 77 |
| 2 | 32.82% | 64 |
| 3 | 21.03% | 41 |
| More than 3 | 5.64% | 11 |
| TOTAL | | 195 |



Q94 What type of TV sets do you have at Home?

| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Older - CRT Tube | 1.56% | 3 |
| Flat Screen LCD | 34.90% | 67 |
| Flat Screen LED | 71.88% | 138 |
| Other | 0.00% | 0 |
| Other (please specify) | 5.21% | 10 |
| Total Respondents: 192 | | |