## Q1 The SBC DTT reception in my home is

Answered:383 Skipped:19



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Very Good | $11.23 \%$ | 43 |
| Good | $29.50 \%$ | 113 |
| Fair/Average | $25.85 \%$ | 99 |
| Bad | $9.92 \%$ | 38 |
| Very Bad | $12.53 \%$ | 48 |
| I do not receive SBC TV | $10.97 \%$ | 42 |
| TOTAL |  | 383 |

# Q2 My household is connected to the following TV services 



## Q3 I watch SBC TV mostly via

Answered:390 Skipped:12



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| SBC Set Top Box | $27.69 \%$ | 108 |
| With aerial but no Set Top Box | $5.64 \%$ | 22 |
| Cable TV | $31.54 \%$ | 123 |
| Intelvision | $35.13 \%$ | 137 |
| TOTAL |  | 390 |

## Q4 I watchSBC1



## Q5 I watch SBC2

Answered:393 Skipped: 9



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Consistently/Constantly | $6.87 \%$ | 27 |
| Often | $23.66 \%$ | 93 |
| Sometimes | $38.42 \%$ | 151 |
| Rarely | $26.21 \%$ | 103 |
| Never | $4.83 \%$ | 19 |
| TOTAL |  | 393 |

## Q6 I watch SBC3

Answered:393 Skipped: 9



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Consistently/Constantly | $4.07 \%$ | 16 |
| Often | $11.20 \%$ | 44 |
| Sometimes | $26.46 \%$ | 104 |
| Rarely | $43.00 \%$ | 169 |
| Never | $15.27 \%$ | 60 |
| TOTAL |  | 393 |

# Q7 On average, in a day I watch SBC (combined SBC1,SBC2,SBC3) 

Answered:395 Skipped:7



| ANSWER CHOICES | RESPONSES |  |
| :--- | :---: | :---: |
| More than 5 hours | $10.89 \%$ | 43 |
| $4-5$ hours | $13.16 \%$ | 52 |
| $2-3$ hours | $34.68 \%$ | 137 |
| Less than 1 hour | $39.49 \%$ | 156 |
| Never | $1.77 \%$ | 7 |
| TOTAL |  | 395 |

Q8 I watch SBC TV mostly
Answered:396 Skipped:6


| ANSWER CHOICES | RESPONSES |  |  |
| :--- | :--- | :--- | :--- |
| At Home | $90.40 \%$ | 358 |  |
| At Work | $4.80 \%$ | 19 |  |
| On Youtube | $16.16 \%$ | 64 |  |
| On Mobile (on the go)/Apps | $3.79 \%$ | 15 |  |
| In public places e.g restaurants and supermarkets | $1.52 \%$ | 6 |  |
| Other | $1.77 \%$ | 7 | 7 |

Total Respondents: 396

| $\#$ | OTHER | DATE |
| :--- | :--- | :--- |
| 1 | How can one watch when it keeps cutting through programs | $12 / 4 / 20214: 21 \mathrm{PM}$ |
| 2 | Never | $12 / 4 / 202112: 41 \mathrm{PM}$ |
| 3 | Only fir news | $12 / 4 / 20218: 52$ AM |
| 4 | SBC OUT | $12 / 4 / 20218: 02 \mathrm{AM}$ |
| 5 | Need to improve | $12 / 3 / 20219: 19 \mathrm{AM}$ |
| 6 | Mobile cable TV. Because set top box is not working properly | $12 / 1 / 2021$ 10:01 AM |
| 7 | MobileTV | $12 / 1 / 20219: 34$ AM |

## Q9 I prefer to watch SBC1 from



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| 6 a.m- 8 a.m | $4.43 \%$ | 17 |
| 8 a.m- 12 noon | $4.17 \%$ | 16 |
| 12 noon -4 p.m | $2.08 \%$ | 8 |
| 4 p.m- 7 p.m | $2.60 \%$ | 10 |
| 7 p.m- 9 p.m | $82.29 \%$ | 316 |
| After 9 p.m | $4.43 \%$ | 17 |
| TOTAL |  | 384 |

## Q10 I prefer to watch SBC2 from



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- | :--- |
| 6 a.m- 8 a.m | $6.94 \%$ | 24 |
| 8 a.m- 12 noon | $25.43 \%$ | 88 |
| 12 noon -4 p.m | $11.56 \%$ | 40 |
| 4 p.m- 7 p.m | $13.87 \%$ | 48 |
| 7 p.m- 9 p.m | $25.43 \%$ | 88 |
| After 9 p.m | $16.76 \%$ | 58 |
| TOTAL |  | 346 |

## Q11 I prefer to watch SBC3 from



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| 6 a.m- 8 a.m | $6.15 \%$ | 20 |
| 8 a.m- 12 noon | $21.54 \%$ | 70 |
| 12 noon -4 p.m | $11.08 \%$ | 36 |
| 4 p.m- 7 p.m | $10.77 \%$ | 35 |
| 7 p.m- 9 p.m | $27.69 \%$ | 90 |
| After 9 p.m | $22.77 \%$ | 74 |
| TOTAL |  | 325 |

## Q12 I generally prefer to watch SBC



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| On weekdays | $30.10 \%$ | 115 |
| During the weekends | $8.12 \%$ | 31 |
| Both | $61.78 \%$ | 236 |
| TOTAL |  | 382 |

# Q13 What type(s) of TV programmes do you prefer? 



SBC Audience Survey 2021


## SBC Audience Survey 2021

| ANSWER CHOICES | RESPON |  |
| :---: | :---: | :---: |
| News | 84.44\% | 331 |
| Current Affairs/Politics | 34.18\% | 134 |
| Sports | 33.67\% | 132 |
| Culture | 32.91\% | 129 |
| Health \& Well-being | 26.28\% | 103 |
| Finance \& Economy | 19.90\% | 78 |
| Science \& Technology | 14.80\% | 58 |
| Environment and Nature | 24.49\% | 96 |
| Beauty \& Style | 18.88\% | 74 |
| Cars \& Motors | 6.38\% | 25 |
| Crime and Justice | 22.19\% | 87 |
| Food and Drink | 28.06\% | 110 |
| Health and Wellbeing | 0.00\% | 0 |
| History | 20.15\% | 79 |
| Home and Gardens | 17.60\% | 69 |
| Life Stories | 29.08\% | 114 |
| Pets \& Animals | 13.01\% | 51 |
| Travel | 16.84\% | 66 |
| Factual/Documentaries | 0.00\% | 0 |
| Movies | 35.46\% | 139 |
| Telenovelas | 26.02\% | 102 |
| Series | 25.51\% | 100 |
| Children's programmes | 17.35\% | 68 |
| Cartoons/Animations | 18.11\% | 71 |
| Sports | 0.00\% | 0 |
| Culture | 0.00\% | 0 |
| Environment and Nature | 0.00\% | 0 |
| Comedies | 23.47\% | 92 |
| Entertainment/Variety Shows | 25.77\% | 101 |
| Music | 36.73\% | 144 |
| Games \& Quizzes | 25.26\% | 99 |
| Music | 0.00\% | 0 |
| Reality TV | 23.72\% | 93 |
| Learning | 10.20\% | 40 |


| Religious \& Ethics | $11.99 \%$ | 47 |
| :--- | :--- | :--- |
| Weather | $17.35 \%$ | 68 |
| Other(pleasespecify) | $12.76 \%$ | 50 |

# Q14 Tick 3 Genres of Local Programmes that SBC TV are showing enough of 

Answered:343 Skipped:59



## SBC Audience Survey 2021

| ANSWER CHOICES | RESPONSES |  |
| :---: | :---: | :---: |
| News | 48.40\% | 166 |
| Current Affairs/ Politics | 27.99\% | 96 |
| Sports | 32.07\% | 110 |
| Culture | 12.83\% | 44 |
| Health \& Well-being | 5.83\% | 20 |
| Finance \& Economy | 5.54\% | 19 |
| Science \& Technology | 4.37\% | 15 |
| Environment and Nature | 8.75\% | 30 |
| Beauty \& Style | 2.04\% | 7 |
| Cars \& Motors | 1.17\% | 4 |
| Crime and Justice | 1.75\% | 6 |
| Food and Drink | 1.75\% | 6 |
| History | 7.00\% | 24 |
| Home and Gardens | 0.87\% | 3 |
| Life Stories | 2.62\% | 9 |
| Pets \& Animals | 0.87\% | 3 |
| Travel | 1.17\% | 4 |
| Movies | 5.83\% | 20 |
| Telenovelas | 32.94\% | 113 |
| Series | 9.33\% | 32 |
| Children's Programmes | 12.24\% | 42 |
| Cartoons/Animations | 11.95\% | 41 |
| Comedies | 1.75\% | 6 |
| Entertainment /Variety Shows | 7.00\% | 24 |
| Music | 7.87\% | 27 |
| Games \& Quizzies | 3.79\% | 13 |
| Reality TV | 1.17\% | 4 |
| Learning | 1.75\% | 6 |
| Religion \& Ethics | 6.12\% | 21 |
| Weather | 17.20\% | 59 |
| Total Respondents: 343 |  |  |

## Q15 Tick 3 Genres of Local Programmes that SBC TV are NOT showing enough of




## SBC Audience Survey 2021

| ANSWER CHOICES | RESPON |  |
| :---: | :---: | :---: |
| News | 47.04\% | 175 |
| Current Affairs/ Politics | 25.81\% | 96 |
| Sports | 14.25\% | 53 |
| Culture | 18.28\% | 68 |
| Health \& Well-being | 16.94\% | 63 |
| Finance \& Economy | 12.90\% | 48 |
| Science \& Technology | 6.45\% | 24 |
| Environment and Nature | 8.60\% | 32 |
| Beauty \& Style | 9.14\% | 34 |
| Cars \& Motors | 4.84\% | 18 |
| Crime and Justice | 12.90\% | 48 |
| Food and Drink | 12.90\% | 48 |
| History | 10.22\% | 38 |
| Home and Gardens | 8.33\% | 31 |
| Life Stories | 14.52\% | 54 |
| Pets \& Animals | 5.11\% | 19 |
| Travel | 3.23\% | 12 |
| Movies | 23.39\% | 87 |
| Telenovelas | 6.72\% | 25 |
| Series | 12.37\% | 46 |
| Children's Programmes | 11.02\% | 41 |
| Cartoons/Animations | 8.60\% | 32 |
| Comedies | 13.44\% | 50 |
| Entertainment/Variety Shows | 16.67\% | 62 |
| Music | 18.01\% | 67 |
| Games \& Quizzies | 10.22\% | 38 |
| Reality TV | 14.25\% | 53 |
| Learning | 7.26\% | 27 |
| Religion \& Ethics | 6.72\% | 25 |
| Weather | 1.08\% | 4 |
| Total Respondents: 372 |  |  |

# Q16 SBC TV broadcasts enough Local Programmes 



# Q17 The Local Programmes shown on SBC TV are good and interesting to watch 

Answered:384 Skipped:18


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Strongly Agree | $5.99 \%$ | 23 |
| Agree | $31.51 \%$ | 121 |
| Neither Agree nor Disagree | $38.28 \%$ | 147 |
| Disagree | $13.80 \%$ | 53 |
| Strongly Disagree | $10.42 \%$ | 40 |
| TOTAL |  | 384 |

# Q18 SBC TV shows enough International Programmes 



# Q19 The International Programmes shown on TV are good and interesting to watch 



# Q20 Which is your favourite Local TV Service? List in order of preference. 



# Q21 Which is your favourite SBC channel on the DTT service? List in order of preference. 

Answered:370 Skipped:32




Q23 Which is your favourite foreign channel on the SBC DTT service? List in order of preference.


SBC Audience Survey 2021

|  | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | TOTAL | SCOR |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| TV5 | 51.60\% | 25.60\% | 7.20\% | 3.60\% | 2.40\% | 2.00\% | 2.00\% | 0.80\% | 1.60\% | 3.20\% |  |  |
| Afrique | 129 | 64 | 18 | 9 | 6 | 5 | 5 | 2 | 4 | 8 | 250 | 8.7 |
| Deutche | 7.60\% | 52.00\% | 21.60\% | 8.00\% | 2.00\% | 2.40\% | 0.80\% | 1.20\% | 1.20\% | 3.20\% |  |  |
| Wella | 19 | 130 | 54 | 20 | 5 | 6 | 2 | 3 | 3 | 8 | 250 | 8.0 |
| AI | 21.90\% | 7.30\% | 41.97\% | 17.88\% | 5.84\% | 2.55\% | 0.36\% | 1.09\% | 0.73\% | 0.36\% |  |  |
| Jazeera | 60 | 20 | 115 | 49 | 16 | 7 | 1 | 3 | 2 | 1 | 274 | 8.0 |
| Russia | 1.62\% | 2.43\% | 7.29\% | 48.58\% | 22.27\% | 8.10\% | 3.64\% | 2.02\% | 3.24\% | 0.81\% |  |  |
| TV | 4 | 6 | 18 | 120 | 55 | 20 | 9 | 5 | 8 | 2 | 247 | 6.3 |
| CGTN | 0.82\% | 2.87\% | 3.69\% | 4.10\% | 47.13\% | 21.31\% | 10.25\% | 6.97\% | 1.64\% | 1.23\% |  |  |
| (French) | 2 | 7 | 9 | 10 | 115 | 52 | 25 | 17 | 4 | 3 | 244 | 5.4 |
| CGTN | 0.40\% | 3.64\% | 4.05\% | 5.26\% | 6.07\% | 39.27\% | 23.89\% | 11.34\% | 4.05\% | 2.02\% |  |  |
| (English) | 1 | 9 | 10 | 13 | 15 | 97 | 59 | 28 | 10 | 5 | 247 | 4.7 |
| France | 3.17\% | 3.17\% | 5.16\% | 1.59\% | 5.56\% | 12.30\% | 38.10\% | 17.86\% | 9.92\% | 3.17\% |  |  |
| 24 | 8 | 8 | 13 | 4 | 14 | 31 | 96 | 45 | 25 | 8 | 252 | 4.3 |
| (French) |  |  |  |  |  |  |  |  |  |  |  |  |
| France | 1.20\% | 3.21\% | 3.21\% | 6.02\% | 3.61\% | 6.43\% | 8.43\% | 42.17\% | 18.88\% | 6.83\% |  |  |
| 24 | 3 | 8 | 8 | 15 | 9 | 16 | 21 | 105 | 47 | 17 | 249 | 3.6 |
| (English) |  |  |  |  |  |  |  |  |  |  |  |  |
| All of | 3.29\% | 0.41\% | 2.47\% | 1.23\% | 2.06\% | 2.06\% | 8.23\% | 10.70\% | 47.74\% | 21.81\% |  |  |
| them | 8 | 1 | 6 | 3 | 5 | 5 | 20 | 26 | 116 | 53 | 243 | 2.7 |
| None of | 38.02\% | 3.51\% | 0.00\% | 1.28\% | 0.64\% | 1.28\% | 1.92\% | 2.88\% | 6.39\% | 44.09\% |  |  |
| them | $119$ | 11 | 0 | 4 | 2 | 4 | 6 | 9 | 20 | 138 | 313 | 5.0 |

## Q24 I believe SBC TV has improved over the past 12 months



## Q26 I watch the SBC News

Answered:348 Skipped:54


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Consistently/Constantly | $47.70 \%$ | 166 |
| Often | $24.71 \%$ | 86 |
| Sometimes | $19.83 \%$ | 69 |
| Rarely | $6.32 \%$ | 22 |
| Never | $1.44 \%$ | 5 |
| TOTAL |  | 348 |

## Q27 I prefer to watch the TV News



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- | :--- |
| In Bonzour Sesel | $7.23 \%$ | 25 |
| On SBC1 at 12.30 p.m | $2.60 \%$ | 9 |
| On SBC1 at 8 p.m | $79.19 \%$ | 274 |
| On SBC 2 at 10 p.m | $1.45 \%$ | 5 |
| Via catch up TV | $2.31 \%$ | 8 |
| Via YouTube | $7.23 \%$ | 25 |
| TOTAL |  | 346 |

# Q28 SBC News keeps me informed of what is happening in theCountry 



# Q29 SBC News is Accurate and Factual 



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Strongly Agree | $4.07 \%$ | 14 |
| Agree | $14.53 \%$ | 50 |
| Neither Agree nor Disagree | $36.34 \%$ | 125 |
| Disagree | $26.74 \%$ | 92 |
| Strongly Disagree | $18.31 \%$ | 63 |
| TOTAL |  | 344 |

# Q30 SBC is Objective, Fair and Balanced in its News and Current Affairs Reporting and Coverage 



## Q31 SBC covers enough Local News



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Strongly Agree | $3.49 \%$ | 12 |
| Agree | $9.30 \%$ | 32 |
| Neither Agree nor Disagree | $17.15 \%$ | 59 |
| Disagree | $43.02 \%$ | 148 |
| Strongly Disagree | $27.03 \%$ | 93 |
| TOTAL |  | 344 |

## Q32 SBC covers enough Sports News



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | ---: |
| Strongly Agree | $5.83 \%$ | 20 |
| Agree | $33.53 \%$ | 115 |
| Neither Agree nor Disagree | $37.32 \%$ | 128 |
| Disagree | $16.91 \%$ | 58 |
| Strongly Disagree | $6.41 \%$ | 22 |
| TOTAL |  | 343 |

## Q33 SBC covers enough International news

Answered:345 Skipped:57


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Strongly Agree | $9.86 \%$ | 34 |
| Agree | $35.07 \%$ | 121 |
| Neither Agree nor Disagree | $34.78 \%$ | 120 |
| Disagree | $14.20 \%$ | 49 |
| Strongly Disagree | $6.09 \%$ | 21 |
| TOTAL |  | 345 |

# Q34 SBC broadcasts enough local Current Affairs Programmes 

Answered:344 Skipped:58


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | ---: |
| Strongly Agree | $2.62 \%$ | 9 |
| Agree | $13.66 \%$ | 47 |
| Neither Agree nor Disagree | $35.17 \%$ | 121 |
| Disagree | $34.01 \%$ | 117 |
| Strongly Disagree | $14.53 \%$ | 50 |
| TOTAL |  | 344 |

# Q35 The Current Affairs Programmes are Compelling andRelevant 



# Q36 SBC provides Timely information and reports on nationalevents 



# Q37 I believe that the News bulletins have improved over the past 12 months 

Answered:343 Skipped:59


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Strongly Agree | $4.66 \%$ |  |
| Agree | 19 |  |
| Neither Agree nor Disagree | 67 |  |
| Disagree | $27.70 \%$ |  |
| Strongly Disagree | $25.36 \%$ | 83 |
| TOTAL | $22.74 \%$ |  |

## Q39 I listen to Radyo Sesel

Answered:319 Skipped:83


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Consistently/Constantly | $11.60 \%$ | 37 |
| Often | $17.55 \%$ | 56 |
| Sometimes | $26.02 \%$ | 83 |
| Rarely | $26.02 \%$ | 83 |
| Never | $18.81 \%$ | 60 |
| TOTAL |  | 319 |

# Q40 On average, in a day I listen to Radyo Sesel for 



| ANSWER CHOICES | RESPONSES |  |
| :--- | :---: | :---: |
| More than 5 hours | $9.15 \%$ | 29 |
| $4-5$ hours | $8.20 \%$ | 26 |
| $2-3$ hours | $18.93 \%$ | 60 |
| Less than 1 hour | $37.54 \%$ | 119 |
| Never | $26.18 \%$ | 83 |
| TOTAL |  | 317 |

## Q41 I listen to Radyo Sesel



| ANSWER CHOICES | RESPONSES |  |  |
| :--- | :--- | :--- | :--- |
| At Home | $47.35 \%$ | 143 |  |
| At Work | $20.86 \%$ | 63 |  |
| In the Car | $31.13 \%$ | 94 |  |
| On Mobile (on the go)/Apps | $10.93 \%$ | 33 |  |
| In public places e.g restaurants and supermarkets | $7.28 \%$ | 22 |  |
| Other | $14.90 \%$ | 45 | 20 |

# Q42 The Radyo Sesel reception in my home is 



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Very Good | $14.83 \%$ |  |
| Good | $26.18 \%$ | 47 |
| Fair/Average | $21.45 \%$ | 83 |
| Bad | $9.78 \%$ | 68 |
| Very Bad | $11.67 \%$ | 31 |
| Not Applicable: I do not receive Radyo Sesel via a Radio Set | $16.09 \%$ | 37 |
| TOTAL |  | 51 |

## Q43 During the day I listen to RadyoSesel

Answered:316 Skipped:86


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| In the Morning | $31.01 \%$ | 98 |
| In the Afternoon | $15.51 \%$ | 49 |
| In the Evening | $13.92 \%$ | 44 |
| All the above | $17.41 \%$ | 55 |
| None oftheabove | $36.08 \%$ | 114 |

[^0]
# Q44 I believe Radyo Sesel has a good variety of Programmes 

Answered:305 Skipped:97


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | ---: |
| Strongly Agree | $7.21 \%$ | 22 |
| Agree | $32.79 \%$ | 100 |
| Neither Agree nor Disagree | $45.25 \%$ | 138 |
| Disagree | $7.21 \%$ | 22 |
| Strongly Disagree | $7.54 \%$ | 23 |
| TOTAL |  | 305 |

# Q46 I believe Radyo Sesel plays a good variety of different genres of music 

Answered:297 Skipped: 105


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Strongly Agree | $11.78 \%$ |  |
| Agree | $40.07 \%$ | 35 |
| Neither Agree nor Disagree | $35.02 \%$ | 119 |
| Disagree | $6.40 \%$ | 104 |
| Strongly Disagree | $6.73 \%$ | 19 |
| TOTAL |  | 20 |

# Q47 There is a balance between local and Foreignmusic 

Answered:298 Skipped: 104



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Strongly Agree | $9.73 \%$ | 29 |
| Agree | $44.63 \%$ | 133 |
| Neither Agree nor Disagree | $34.23 \%$ | 102 |
| Disagree | $7.38 \%$ | 22 |
| Strongly Disagree | $4.03 \%$ | 12 |
| TOTAL |  | 298 |

## Q48 I believe that Radyo Sesel has improved over the past 12 months

Answered:299 Skipped: 103


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Strongly Agree | $9.70 \%$ | 29 |
| Agree | $30.77 \%$ | 92 |
| Neither Agree nor Disagree | $42.81 \%$ | 128 |
| Disagree | $8.70 \%$ | 26 |
| Strongly Disagree | $8.03 \%$ | 24 |
| TOTAL |  | 299 |

Q50 I listen to Paradise FM
Answered:307 Skipped:95


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- | :--- |
| Consistently/Constantly | $31.92 \%$ | 98 |
| Often | $27.36 \%$ | 84 |
| Sometimes | $23.45 \%$ | 72 |
| Rarely | $10.10 \%$ | 31 |
| Never | $7.17 \%$ | 22 |
| TOTAL |  | 307 |

# Q51 On average, in a day I listen to Paradise FM for 



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- | :--- |
| More than 5 hours | $30.07 \%$ | 92 |
| $4-5$ hours | $13.40 \%$ | 41 |
| $2-3$ hours | $24.51 \%$ | 75 |
| Less than 1 hour | $21.57 \%$ | 66 |
| Never | $10.46 \%$ | 32 |
| TOTAL |  | 306 |

Q52 I listen to Paradise FM
Answered:294 Skipped: 108


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| At home | $55.78 \%$ | 164 |
| At work | $36.73 \%$ | 108 |
| In the car | $54.08 \%$ | 159 |
| On Mobile (on the go)/Apps | $18.03 \%$ | 53 |
| In public places e.grestaurants,supermarkets | $14.29 \%$ | 42 |
| Total Respondents: 294 |  |  |

# Q53 The Paradise FM reception in my home is 



# Q54 During the day I listen to ParadiseFM 

Answered:303 Skipped:99


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- | :--- |
| In the Morning | $32.67 \%$ | 99 |
| In the Afternoon | $28.71 \%$ | 87 |
| In the Evening | $15.84 \%$ | 48 |
| All of the above | $39.93 \%$ | 121 |
| All of the above | $0.00 \%$ | 0 |
| None oftheabove | $13.53 \%$ | 41 |
| Total Respondents: 303 |  | 4 |

# Q55 I believe Paradise FM has a good variety of Programmes 

Answered:301 Skipped: 101


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Strongly Agree | $24.92 \%$ | 75 |
| Agree | $39.87 \%$ | 120 |
| Neither Agree nor Disagree | $29.24 \%$ | 88 |
| Disagree | $4.65 \%$ | 14 |
| Strongly Disagree | $1.33 \%$ | 4 |
| TOTAL |  | 301 |

## Q57 I believe Paradise FM plays different genre of music

Answered:296 Skipped: 106


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | ---: |
| Strongly Agree | $31.76 \%$ | 94 |
| Agree | $43.24 \%$ | 128 |
| Neither Agree nor Disagree | $20.95 \%$ | 62 |
| Disagree | $2.70 \%$ | 8 |
| Strongly Disagree | $1.35 \%$ | 4 |
| TOTAL |  | 296 |

# Q58 There is a balance between local and Foreignmusic 

Answered:297 Skipped: 105


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Strongly Agree | $27.61 \%$ | 82 |
| Agree | $45.12 \%$ | 134 |
| Neither Agree nor Disagree | $21.89 \%$ | 65 |
| Disagree | $3.37 \%$ | 10 |
| Strongly Disagree | $2.02 \%$ | 6 |
| TOTAL |  | 297 |

Q59 I believe Paradise FM has improved over the past 12 months
Answered:296 Skipped: 106


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Strongly Agree | $29.39 \%$ | 87 |
| Agree | $35.14 \%$ | 104 |
| Neither Agree nor Disagree | $27.70 \%$ | 82 |
| Disagree | $4.39 \%$ | 13 |
| Strongly Disagree | $3.38 \%$ | 10 |
| TOTAL |  | 296 |

## Q61 What type(s) of radio programmes do you prefer?



SBC Audience Survey 2021

| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| News | $54.12 \%$ | 138 |
| Documentary | $14.90 \%$ | 38 |
| Children's Programme | $8.24 \%$ | 21 |
| Sports | $18.43 \%$ | 47 |
| Entertainment \& Comedy | $32.94 \%$ | 84 |
| Magazine | $7.45 \%$ | 19 |
| Religious \& Ethics | $9.41 \%$ | 24 |
| Drama | $9.02 \%$ | 23 |
| Music | $68.24 \%$ | 23 |
| Health | $18.82 \%$ | 174 |
| History | $7.84 \%$ | 48 |
| Finance | $10.20 \%$ | 48 |
| Tourism | $12.55 \%$ | 20 |
| Other(pleasespecify) | $6.27 \%$ | 26 |
| Total Respondents: 255 |  |  |

# Q62 What genre of music do you prefer? 



| ANSWER CHOICES | RESPONSES |  |  |
| :--- | :--- | :--- | :--- |
| Creole | $88.37 \%$ | 228 |  |
| French | $36.43 \%$ | 94 |  |
| Jazz/Blues | $14.34 \%$ | 37 |  |
| Classical | $18.99 \%$ | 49 |  |
| Easy listening | $38.37 \%$ | 99 |  |
| Reggae | $50.78 \%$ | 131 |  |
| R\&B \& Soul | $48.45 \%$ | 125 |  |
| Rock | $15.89 \%$ | 41 |  |
| Rap | $15.50 \%$ | 40 |  |
| Other(pleasespecify | $11.63 \%$ |  | 30 |
| Total Respondents: 258 |  | 40 |  |

# Q63 Which is your Favourite Local Radio Station? List in order of preference. 

Answered:256 Skipped: 146


|  | 1 | 2 | 3 | 4 | 5 | 6 | TOTAL | SCORE |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Paradise FM | $\begin{array}{r} 72.84 \% \\ 169 \end{array}$ | $\begin{array}{r} 15.09 \% \\ 35 \end{array}$ | $\begin{array}{r} 9.48 \% \\ 22 \end{array}$ | $\begin{array}{r} 1.29 \% \\ 3 \end{array}$ | $\begin{array}{r} 0.86 \% \\ 2 \end{array}$ | $\begin{array}{r} 0.43 \% \\ 1 \end{array}$ | 232 | 5.56 |
| Radyo Sesel | $\begin{array}{r} 11.35 \% \\ 21 \end{array}$ | $\begin{array}{r} 39.46 \% \\ 73 \end{array}$ | $\begin{array}{r} 18.92 \% \\ 35 \end{array}$ | $\begin{array}{r} 26.49 \% \\ 49 \end{array}$ | $\begin{array}{r} 1.08 \% \\ 2 \end{array}$ | $\begin{array}{r} 2.70 \% \\ 5 \end{array}$ | 185 | 4.25 |
| Pure FM | $\begin{array}{r} 10.11 \% \\ 18 \end{array}$ | $\begin{array}{r} 24.16 \% \\ 43 \end{array}$ | $\begin{array}{r} 46.63 \% \\ 83 \end{array}$ | $\begin{array}{r} 14.61 \% \\ 26 \end{array}$ | $\begin{array}{r} 3.93 \% \\ 7 \end{array}$ | $\begin{array}{r} 0.56 \% \\ 1 \end{array}$ | 178 | 4.2 C |
| K Radio | $\begin{array}{r} 15.43 \% \\ 27 \end{array}$ | $\begin{array}{r} 22.86 \% \\ 40 \end{array}$ | $\begin{array}{r} 13.71 \% \\ 24 \end{array}$ | $\begin{array}{r} 38.29 \% \\ 67 \end{array}$ | $\begin{array}{r} 7.43 \% \\ 13 \end{array}$ | $\begin{array}{r} 2.29 \% \\ 4 \end{array}$ | 175 | 3.94 |
| None of them | $\begin{array}{r} 4.55 \% \\ 5 \end{array}$ | $\begin{array}{r} 2.73 \% \\ 3 \end{array}$ | $\begin{array}{r} 5.45 \% \\ 6 \end{array}$ | $\begin{array}{r} 3.64 \% \\ 4 \end{array}$ | $\begin{array}{r} 61.82 \% \\ 68 \end{array}$ | $\begin{array}{r} 21.82 \% \\ 24 \end{array}$ | 110 | 2.15 |
| All of them | $\begin{array}{r} 6.90 \% \\ 8 \end{array}$ | $\begin{array}{r} 2.59 \% \\ 3 \end{array}$ | $\begin{array}{r} 3.45 \% \\ 4 \end{array}$ | $\begin{array}{r} 2.59 \% \\ 3 \end{array}$ | $\begin{array}{r} 14.66 \% \\ 17 \end{array}$ | $\begin{array}{r} 69.83 \% \\ 81 \end{array}$ | 116 | 1.75 |

# Q64 I view SBC's Facebook Page 

Answered:294 Skipped: 108


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Consistently/Constantly | $18.03 \%$ | 53 |
| Often | $20.07 \%$ | 59 |
| Sometimes | $23.13 \%$ | 68 |
| Rarely | $18.37 \%$ | 54 |
| Never | $20.41 \%$ | 60 |
| TOTAL |  | 294 |

## Q65 I watch content on the SBC's YouTube page

Answered:294 Skipped: 108


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Consistently/Constantly | $11.22 \%$ | 33 |
| Often | $15.31 \%$ | 45 |
| Sometimes | $31.29 \%$ | 92 |
| Rarely | $21.09 \%$ | 62 |
| Never | $21.09 \%$ | 62 |
| TOTAL |  | 294 |

Q66 I visit the SBC's Website (www.sbc.sc)
Answered:293 Skipped: 109


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Consistently/Constantly | $4.10 \%$ | 12 |
| Often | $5.46 \%$ | 16 |
| Sometimes | $19.45 \%$ | 57 |
| Rarely | $37.88 \%$ | 111 |
| Never | $33.11 \%$ | 97 |
| TOTAL |  | 293 |

# Q67 I listen to Radyo Sesel and/or Paradise FM via the SBC Radio Apps 



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Consistently/Constantly | $8.25 \%$ | 24 |
| Often | $10.31 \%$ | 30 |
| Sometimes | $21.65 \%$ | 63 |
| Rarely | $19.93 \%$ | 58 |
| Never | $39.86 \%$ | 116 |
| TOTAL |  | 291 |

# Q68 I use mobile Apps to watch SBC TV 



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Consistently/Constantly | $4.81 \%$ | 14 |
| Often | $7.22 \%$ | 21 |
| Sometimes | $9.97 \%$ | 29 |
| Rarely | $15.12 \%$ | 44 |
| Never | $62.89 \%$ | 183 |
| TOTAL |  | 291 |

# Q69 I believe SBC's online presence has improved over the past 12 months 

Answered:288 Skipped: 114



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Strongly Agree | $10.07 \%$ | 29 |
| Agree | $36.11 \%$ | 104 |
| Neither Agree nor Disagree | $38.54 \%$ | 111 |
| Disagree | $5.90 \%$ | 17 |
| Strongly Disagree | $9.38 \%$ | 27 |
| TOTAL |  | 288 |

# Q71 SBC is delivering on its mandate to Educate the Seychellois public 

Answered:287 Skipped: 115


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Strongly Agree | $4.88 \%$ | 14 |
| Agree | $22.30 \%$ | 64 |
| Neither Agree nor Disagree | $31.36 \%$ | 90 |
| Disagree | $23.00 \%$ | 66 |
| Strongly Disagree | $18.47 \%$ | 53 |
| TOTAL |  | 287 |

# Q72 SBC is delivering on its mandate to Inform the Seychelloispublic 



# Q73 SBC is delivering on its mandate to Entertain the Seychellois public 

Answered:286 Skipped:116



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Strongly Agree | $7.34 \%$ | 21 |
| Agree | $37.76 \%$ | 108 |
| Neither Agree nor Disagree | $31.47 \%$ | 90 |
| Disagree | $13.29 \%$ | 38 |
| Strongly Disagree | $10.14 \%$ | 29 |
| TOTAL |  | 286 |

Q74 SBC is delivering on Article 168(1) of the Constitution, in that: it is operating independently of the State and of the political or other influence of other bodies, persons or political parties

Answered:285 Skipped: 117


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Strongly Agree | $7.02 \%$ |  |
| Agree | $14.74 \%$ |  |
| Neither Agree nor Disagree | 30 |  |
| Disagree | $34.39 \%$ | 98 |
| Strongly Disagree | $21.05 \%$ | 60 |
| TOTAL | $22.81 \%$ |  |

# Q75 SBC is delivering on Article 168(2) of the Constitution, in that: it affords opportunities and facilities for the presentation of divergentviews 



## Q76 I believe that the SBC listens to feedback, complaints and suggestions

Answered:286 Skipped: 116


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Strongly Agree | $4.55 \%$ | 13 |
| Agree | $11.54 \%$ | 33 |
| Neither Agree nor Disagree | $32.52 \%$ | 93 |
| Disagree | $23.43 \%$ | 67 |
| Strongly Disagree | $27.97 \%$ | 80 |
| TOTAL |  | 286 |

# Q77 I believe that SBC will be take positive actions as a result of this Survey 



# Q78 All things considered, I am satisfied with the work that SBC is doing 

Answered:287 Skipped: 115


| ANSWER CHOICES | RESPONSES |
| :--- | :--- |
| Very Satisfied | $4.88 \%$ |
| Satisfied | $28.57 \%$ |
| Neither Satisfied nor Dissatisfied | $28.92 \%$ |
| Dissatisfied | $20.91 \%$ |
| Very Dissatisfied | $16.72 \%$ |
| TOTAL |  |

## Q80 Gender

Answered:286 Skipped: 116


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- | :--- |
| Male | $33.22 \%$ | 95 |
| Female | $66.78 \%$ | 191 |
| TOTAL |  | 286 |

## Q81 Age Group

Answered:286 Skipped: 116


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- | :--- |
| $12-17$ | $0.70 \%$ | 2 |
| $18-24$ | $14.34 \%$ | 41 |
| $25-29$ | $13.64 \%$ | 39 |
| $30-34$ | $13.29 \%$ | 38 |
| $35-39$ | $16.78 \%$ | 48 |
| $40-49$ | $21.68 \%$ | 62 |
| $50-59$ | $14.69 \%$ | 42 |
| 60 and over | $4.90 \%$ | 14 |
| TOTAL |  | 286 |

## Q82 Are you in:



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Schools or in Education (Secondary, Post Secondary, Tertiary Education) | $8.58 \%$ | 23 |
| Part time Employment | $5.22 \%$ | 14 |
| Full time Employment | $77.61 \%$ | 208 |
| Unemployed | $2.61 \%$ | 7 |
| Unable to work | $1.87 \%$ | 5 |

# Q83 What time do you usually leave home for work? 



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Before 5 a.m | $4.98 \%$ | 13 |
| Between 5 a.m and 6 a.m | $9.58 \%$ | 25 |
| Between 6 a.m and 7 a.m | $32.57 \%$ | 85 |
| Between 7 a.m and 8 a.m | $40.61 \%$ | 106 |
| After 8 a.m | $12.26 \%$ | 32 |
| TOTAL |  | 261 |

# Q84 What time do you usually get home? 

Answered:263 Skipped: 139



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Before 2.30 pm | $4.94 \%$ | 13 |
| Between 2.30 p.m and 4 p.m | $14.83 \%$ | 39 |
| Between 4 p.m and 6 p.m | $64.26 \%$ | 169 |
| Between 6 p.m and 8 p.m | $16.35 \%$ | 43 |
| After8p.m | $4.18 \%$ | 11 |

Total Respondents: 263

Q85 What time do you normally go to bed?


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Before 8 p.m | $0.71 \%$ |  |
| Between 8 p.m and 9 p.m | $2.49 \%$ | 7 |
| Between 9 p.m and 10 p.m | $26.33 \%$ | 74 |
| Between 10 p.m and 11p.m | $46.98 \%$ | 132 |
| After 11 p.m | $27.05 \%$ | 76 |

Total Respondents: 281

## Q86 In which region do you live

Answered:274 Skipped: 128


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- | :--- |
| North Mahe | $38.32 \%$ | 105 |
| South Mahe | $16.79 \%$ | 46 |
| East Mahe | $17.88 \%$ | 49 |
| West Mahe | $11.31 \%$ | 31 |
| Praslin | $6.20 \%$ | 17 |
| La Digue | $1.09 \%$ | 3 |
| Other Inner Island | $0.73 \%$ | 2 |
| Other | $0.00 \%$ | 0 |
| Other(pleasespecify) | $7.66 \%$ | 21 |

## Q87 How many people live in yourhousehold?

Answered:276 Skipped: 126



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- | :--- |
| $1-3$ | $50.36 \%$ | 139 |
| $4-6$ | $43.12 \%$ | 119 |
| $7-9$ | $5.80 \%$ | 16 |
| More than 10 | $0.72 \%$ | 2 |
| TOTAL |  | 276 |

## Q88 How many children under 12 live in your household?

Answered:276 Skipped: 126


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| None | $47.10 \%$ | 130 |
| $1-3$ | $50.72 \%$ | 140 |
| $4-6$ | $0.72 \%$ | 2 |
| $7-9$ | $0.00 \%$ | 0 |
| More than 10 | $1.45 \%$ | 4 |
| TOTAL |  | 276 |

## Q89 Does your household have any of thefollowing?

Answered:275 Skipped: 127


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Telephone (fixed) | $32.00 \%$ | 88 |
| Telephone (mobile) | $89.45 \%$ | 246 |
| Internet | $92.73 \%$ | 255 |
| Radio services | $72.36 \%$ | 199 |
| Televisionservices | $90.91 \%$ | 250 |
| Total Respondents: 275 |  |  |

# Q90 How do you normally view Television? 



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| TV Sets | $93.84 \%$ | 259 |
| Mobile TV | $13.41 \%$ | 37 |
| Apps | $9.42 \%$ | 26 |
| Youtube | $30.43 \%$ | 84 |
| Facebook | $18.48 \%$ | 51 |
| Website (www.sbc.sc) | $2.90 \%$ | 8 |
| Other(pleasespecify) | $2.17 \%$ | 6 |

Total Respondents: 276

| $\# \#$ | OTHER (PLEASE SPECIFY) | DATE |
| :--- | :--- | :--- |
| 1 | W | $12 / 4 / 20213: 46$ PM |
| 2 | No comment | $12 / 4 / 20217: 50 \mathrm{AM}$ |
| 3 | Central | $12 / 3 / 20218: 08 \mathrm{PM}$ |
| 4 | Tablets \& laptops | $12 / 3 / 20212: 32 \mathrm{PM}$ |
| 5 | Intelvision | $12 / 2 / 202110: 15 \mathrm{PM}$ |
| 6 | Netflix | $12 / 1 / 202112: 01 \mathrm{PM}$ |

## Q91 How do you receive your Radio service?

Answered:269 Skipped: 133


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| Radio set | $53.90 \%$ | 145 |
| Intelvision | $29.74 \%$ | 80 |
| Cable \& Wireless TV | $26.02 \%$ | 70 |
| SBC DTT (via Set Top Box) | $17.84 \%$ | 48 |
| SBC DTT (without STB) | $1.86 \%$ | 5 |
| Apps | $21.19 \%$ | 57 |
| Online (Web) | $10.78 \%$ | 29 |
| Other(pleasespecify) | $3.35 \%$ | 9 |

# Q92 How many Radio sets do you have at home? 



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- | :--- |
| None | $29.24 \%$ | 81 |
| 1 | $51.62 \%$ | 143 |
| 2 | $11.55 \%$ | 32 |
| 3 | $3.25 \%$ | 9 |
| More than 3 | $4.33 \%$ | 12 |
| TOTAL |  | 277 |

## Q93 How many TV sets do you have at home?

Answered:275 Skipped: 127


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- | :--- |
| None | $1.82 \%$ | 5 |
| 1 | $29.45 \%$ | 81 |
| 2 | $38.55 \%$ | 106 |
| 3 | $19.27 \%$ | 53 |
| More than 3 | $10.91 \%$ | 30 |
| TOTAL |  | 275 |

## Q94 What type of TV sets do you have at Home?




[^0]:    Total Respondents: 316

